

The background of the poster is a vibrant, high-contrast photograph of a night festival. It features a large, dense crowd of people in the foreground, with many hands raised in the air. In the background, a large, illuminated stage structure is visible, and the sky is filled with a massive display of fireworks, creating a bright, starry pattern against the dark night. The overall color palette is dominated by deep purples, blues, and oranges from the stage lights and fireworks.

**25 JUNE – 2 JULY**

**ROSKILDE  
FESTIVAL**

**2016**

**GOOD TO KNOW**

**FOR VOLUNTEERS AT  
ROSKILDE FESTIVAL**

**NON-PROFIT**

**SINCE 1972**



**WE ARE**

**ROSKILDE  
FESTIVAL**

**REMEMBER THAT YOU CAN GET GOOD TO KNOW AS AN APP AT  
[VAV.ROSKILDE-FESTIVAL.DK](http://VAV.ROSKILDE-FESTIVAL.DK)**

Photo: Jacques Holst

# WELCOME TO ROSKILDE FESTIVAL 2016

Good to Know is your special guide to Roskilde Festival. This is where you find all the practical information you will need to help yourself, your co-volunteers and our festivalgoers on their way. Make sure to bring it with you at all times.

When checking in at Roskilde Festival you also check into Denmark's fourth largest city. A metropolis where we can explore all the great, different, challenging possibilities and experiences together. In Good to Know, you can read about our special area for volunteers: Volunteers' Village, where you can hang out and hold meetings in relaxed settings about the festival's focus on sustainability and about our non-profit profile. You can read about how you can contribute to a more sustainable festival by using public transportation, eating organic food and separating your waste, among others. You also get a map of the camping area and the festival area. Use it when you need to get around the festival area or if you are asked for directions.

To get the full picture of the festival, you can read the whole book from A to Z, but Good to Know is also your reference book during the festival. Get the entire guide as an app; get out your phone, open your browser and type in [vav.roskilde-festival.dk](http://vav.roskilde-festival.dk).

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# DEAR VOLUNTEERS

As a volunteer, you are an important part of the unique community that creates Roskilde Festival every year. We are about 32,000 volunteers, who have the desire and the energy to make sure that our metropolis will thrive. But the community is much more versatile, because together all participants create the special atmosphere and the special universe that is Roskilde Festival. During the festival, we reach a population of more than 130,000 people, covering ticket-holding participants, partners, artists and all the volunteers, in Denmark's fourth largest city: Roskilde Festival.

We are Roskilde Festival.

## YOUR EFFORT MAKES A DIFFERENCE

We want to say thank you. Thank you, because you are part of creating the festival, making it a unique and sensational cultural event. Your voluntary commitment is part of what makes it possible for the festival to give participants a fantastic and unique experience. Your effort contributes to making sure that Roskilde Festival is possible; and that the festival can donate its profits to humanitarian and cultural purposes benefitting children and youths. Your voluntary commitment is the basis for Roskilde Festival's existence. Thank you!

## AMONG OTHER THINGS, AS A VOLUNTEER YOU HAVE THE CHANCE TO:

- Bring your own children to the festival for free, if the children are under the age of 10. They must wear a wristband, which is handed out in Check-In. If your child is between the ages of 10 to 14, you can purchase a wristband or children's Check-In card. The price is 350 DKK per child. Children above the age of 15 must purchase an adult ticket.
- Free use of the volunteer bus. The bus will run at the festival area. It is free of charge for volunteers with a fitted volunteer wristband or a valid Check-in card.
- Access to Volunteers' Village with Wi-Fi zone, free coffee, tea and lemonade including advantageous prices on other beverages and food. In the afternoon, you can participate in music quizzes, talks and play bingo, and at night, you can hang out and party with your festival friends.



## A METROPOLIS SETS THE AGENDA

The metropolis, Roskilde Festival, sets the frame for a multitude of creative communities and spaces, where good atmosphere and defining experiences can unfold. It is a metropolis where art and music sets the agenda, and where the meeting between people, attitudes, cultures and genres are at the centre. Roskilde Festival presents a versatile and challenging programme. It cultivates the musical underground and puts the spotlight on equality - a programme that yet again focuses on international stars, accompanied by the latest stars in the musical sky. In particular, make a note of the Danish artist group Superflex, who focuses on equality with the installation Flagship Shelters/Bottle Collectors VIP, which is just one of about 20 unique art projects in the new Art Zone during this year's festival. They work with equality, but try to challenge some of the community structures, that cause inequality. As an example, they demonstrate this by setting up VIP lounges for the refund collectors.

Roskilde Festival also works across the programme. For example with its standpoint toward equality and human rights. Damon Albarn and The Syrian National Orchestra for Arabic Music meet for an entirely unique opening of Orange Stage, where they will take the iconic stage again; the exact same stage that MØ will stand on later in the week. We are looking forward to welcoming back an artist with such a fast growing talent to our community, where some of the international super stars, such as PJ Harvey and Neil Young, and some of the newcomers, such as Grimes and Bomba Estéreo, together will contribute to the unique atmosphere at this year's festival.

And we haven't even mentioned the many food stands, Rising City's activities, our organic reorganisation and all the other efforts Roskilde Festival makes.

All participants at Roskilde Festival contribute to making a difference - even you.

## TOGETHER FOR THE COMMUNITY

As a volunteer, you are not just part of making a difference for Roskilde Festival. Your effort reaches much further than that. You see, Roskilde Festival is one of the few festivals that are 100 per cent non-profit. In short, that means that we donate every krone of our profits to humanitarian and cultural purposes, benefitting children and youths.

At Roskilde Festival, we believe that music and art can change the world. We believe, that a festival can trigger and enhance a movement of young people, who want to care about something else and more than themselves and their neighbour. Roskilde Festival is a place for parties, beer and sun, summer and friends, flirts and awesome concerts; but it is also so much more. We want more than to just entertain the festivalgoers; we want to challenge and change - and to move people.

Roskilde Festival is a free space where we, for a while, can free ourselves of our daily lives and question or challenge what we know and are used to. The free space gives us a special opportunity to relate to the way we have designed our lives and world, and a chance to dream of something else, which we can take back to our everyday lives.

That is why, every year, we focus on a current problem or social condition, which we think is deserving of special attention and change. We ask the big questions. All the things we might not have time to deal with in our everyday lives. Under the headline Equality: Stand Up For Your Rights, Roskilde Festival 2016 focuses on political equality and human rights. We believe that change for the community happens when people come together. Our ambition is to be part of creating that change.

Thank you for making an effort.

Many festival greetings from Roskilde Festival's Executive Board.  
Henrik Rasmussen and Signe Lopdrup



Photo: Jonas Jessen Hansen

# ORGANISATION AND STRUCTURE

Roskilde Festival 2016 is festival number 46. It is one of the oldest and largest manifestations of music, art and community in the world. The first festival took place in 1971 - that year, it was called: Sound Festival. Since 1972 - where the festival was called Fantasy - Roskilde Festival has been organised by Roskilde Festival Charity Society; and we have been 100 per cent non-profit just as long. Since the beginning of the 1970s, Roskilde Festival has generated more than 270 million Danish kroner for allocation - an accomplishment that has only been possible through the dedicated effort from all the volunteers.

Here, you can learn about the organisation behind Roskilde Festival and read more about our donations.

## ROSKILDE FESTIVAL CHARITY SOCIETY

The Roskilde Festival Charity Society hosts the event Roskilde Festival; made possible by 32,000 volunteers and 80,000 participants' huge commitment and participation, every year. The charity society is 100 per cent non-profit and supports charitable initiatives within humanitarian, cultural and general charity work - especially for children and youths. With these donations, the Roskilde Festival Charity Society wants to support communities, help the marginalised, challenge and create an awareness of the society surrounding us. It stretches from the homeless in Denmark to refugees abroad, and also to organisations that, like Roskilde Festival, are based on the effort and commitment of volunteers.

That is because the society is build by and for volunteers. Now we are working to make the society more alive and make it a creative and loving community; filled with activities covered by Roskilde Festival's core values such as music and art, social commitment, sustainability and active participation all year round. This is where we would really like to engage you. Together we can create a more alive, exciting and future-proof society.

## Become a member!

If you want to become a member, you only need to keep an eye on People - Roskilde Festival's portal for volunteers at Roskilde Festival. More information about how you can join will be posted in August. On People, you can also read more about the society's work, donations, activities and events throughout the year. If you have any ideas for or questions about the society please write to [forening@roskilde-festival.dk](mailto:forening@roskilde-festival.dk).

We are looking forward to hearing from you.

## 10 THINGS YOU NEED TO KNOW ABOUT ROSKILDE FESTIVAL 2016

You volunteer at Roskilde Festival and therefore, there are some things you need to know about our metropolis. This, to ensure that you can navigate the festival and to make sure you can guide other participants if needed. Here is a quick glance at the 10 things you really need to know about Roskilde Festival 2016.

1. For a week, Roskilde Festival is Denmark's 4th largest city, measured in population. We are more than 130,000 participants in this metropolis' community, of which 32,000 volunteer for the festival.
2. The metropolis Roskilde Festival offers a completely unique combination of art, debate, architecture, food, music and much more. Please, come visit Rising City and take the temperature on the understanding of equality today, Dream City, where all the Dreamers have come together to create a special sustainable borough and the new Art Zone, where art, food and attitude come together to give you a special experience.
3. Roskilde Festival 2016 takes place over eight days from Saturday 25 June to Saturday 2 July. Our camping areas will open on Saturday 25 June at 4:00 p.m. The Inner Festival Area will open on Wednesday 29 June at 5:00 p.m.
4. Roskilde Festival has nine stages where you can experience more than 180 artists from all over the world. Arena, Apollo, Avalon, Countdown, Gloria, Orange Stage, Street, Pavilion and Rising.
5. There is a special area for volunteers - it is called Volunteers' village. Here, you can recharge your mobile phone, have a free drink of coffee or water, hang out with other volunteers, get a massage, listen to talks, take a quiz, visit Bar Rock and much more.
6. Roskilde Festival is 100 per cent non-profit and has been so from the start. That means that we donate all profits to cultural and charitable purposes. Since the beginning of the 1970s, Roskilde Festival has donated more than 270 million Danish kroner to charity.
7. The focus on sustainability and recycling is an important part of Roskilde Festival. There are 11 Recycling Stations placed around the area that can be used at all times of the day. Separation and collection parades will be moving through the camping area every day, and volunteers in green vests will be ready to help separate waste and clear out the areas.
8. This year, it will be easier for you to hand in your refund. In addition, there is even a refund on all packaging sold in our beverage stands. Two extra-large refund booths will be located in Areas C and L.
9. At Roskilde Festival, we treat each other with care, trust, tolerance and respect. As a volunteer, you are part of making sure that everyone takes care of each other; volunteers, ticket-holding participants and partners alike.
10. In case of an accident or emergencies you must contact the Emergency Office at +45 70 120 112. We recommend that you save the phone number in your mobile phone, so that you always have it on you, and can call for help should you need it.

Remember, you must wear a valid wristband to enter the festival area from Saturday 25 June at 8:00 a.m. to Tuesday 5 July at 6:00 p.m.



## WHAT DOES THE COLOURS OF THE VESTS MEAN?

Many of the festival's volunteers can be recognised by their coloured work vests. The following colours can be found at Roskilde Festival 2016:

<b>Orange:</b>		<b>Service guards, gates, parking and crowd-safety guards</b>
<b>Yellow:</b>		<b>Safety Managers (leaders) at the stages, Safety Officers (leaders) camping</b>
<b>Yellow/green:</b>		<b>Technical crew</b>
<b>White:</b>		<b>Social workers</b>
<b>Beige:</b>		<b>Security</b>
<b>Green:</b>		<b>Doctors and nurses</b>
<b>Turquoise:</b>		<b>Bar managers, beverages and trade inspection</b>
<b>Red:</b>		<b>Lifeguards</b>
<b>Bright green:</b>		<b>Waste management on camping (trash project)</b>
<b>Purple:</b>		<b>Press (printed on the vest: Press)</b>



# NEW AT ROSKILDE FESTIVAL 2016

Our metropolis Roskilde Festival changes from year to year, and this year is no exception. New cityscapes emerge and we cannot stop challenging the festivalgoers, our surroundings and ourselves. Below, you can read a bit about how our city has changed into RF 16.

## CONTENTS

### Art Zone

Art Zone is Roskilde Festival's epicentre for art. In this area, the art is all-present and integrated, and works as a frame for the participant's experience. This year, Art Zone is located east of Orange Stage, and will ensure that artworks, food experiences and leisure areas intertwine to create an intimate total experience in the space between Food Court, Gloria and Graffiti Zone. Two of this year's art programme's spacious main works of art are located in the area.

### Avalon

Avalon has a new tent and look, which is inspired by the 1920s and 30s cabaret stage in Paris and Berlin; mixed with a touch of contemporary New York. The stage is the antithesis to many of the festival's other stages, that are very open or big. In Avalon, you find yourself in intimate settings. The atmosphere is close, heavy and expectant when meals are enjoyed before and between shows in the adjoining restaurant area near the Inner Area.

### Countdown

Countdown is a completely new stage, which will be open during the first days of the festival. You will find the stage near Apollo, and when the Inner Festival Area opens, it will transform into a gate. The stage can be quiet, with concerts inviting to relaxation in the grass, but will also be a venue for the greatest parties during the days up to the festival at night until midnight.

### Rising City

Roskilde Rising is a platform for formation of public opinion and cultural innovation, and it unifies Roskilde Festival's focus on the cultural sub-culture. The Rising stages are physically located Rising City and works as an area with three stages. A larger stage for upcoming bands, playing from Sunday 26 June to Tuesday 28 June and two smaller stages encompassing the area for art and standpoint work. Rising also covers Roskilde Festival's musical underground representing breakthrough and sub-culture within music and art.

## STANDPOINT AND SUSTAINABILITY

### Refund

Two large refund stands are located in the Outer Area. They are open 24 hours and are located in the north end of Areas L and C. The former blue containers for refund donation are replaced with living refund stations. Here, you can donate your refund while learning who will receive the money, and have a chat with the volunteers from each of the organisations about what the refund will go to. These small organisations get the chance to tell their side of the story.

### Waste separation

Sustainability and environment are keywords for Roskilde Festival. Our focus is always on recycling and on limiting the quantity of trash. Therefore, there are 11 Recycling Stations spread throughout the camping area. Here, you can get rid of your combustible waste (trash) and cardboard, metal, glass, batteries (incl. car batteries) and camping gear. At the Recycling Stations, you can choose to donate your refund. This year, there is a special focus on the collection of air mattresses, as they contain PVC, which is incredibly harmful for the environment when burned. You can use the Recycling Stations at all hours.

When you are going home, all your used camping gear can get a new life, if you donate it to the campaign CampAid, which is located at the sorting stations on the camping area on Saturday 2 July and Sunday 3 July. Remember, if you leave your camping gear, it will be sent to the incineration plant. Look for the green vests, who will be ready to help sort your things and tidy up. As a volunteer you represent the festival and should encourage festivalgoers to use the Recycling Stations.

### Equality: Stand up for your rights

In 2016, we will put extra focus on political equality and human rights. We are looking at how human rights are challenged in the Western, democratic world as well as in countries that are politically and socially unstable.

Roskilde Festival's standpoint in 2016 is about equality and human rights. With our partners and participants, we want to take the temperature on the understanding of equality, through art, music and donations, and to inspire people to make a decision and a commitment. Want to learn more? Check out the Art and Rising programme and keep an eye out for activities, when you move around the camping area.

Among other things, we will work with the right to privacy and digital surveillance, limited freedom of speech and not least the current refugee situation.

**STANDPOINT AND SUSTAINABILITY - continued****Settle 'N Share**

There is a new initiative in Area P, where a special area will accommodate a new camp in collaboration with Roskilde Festival Folk High School. Here, focus is on responsibility, community and a culture of sharing. The area is called Settle'n Share. Everyone staying in this area has applied to live here and all camps must contribute with something positive to the area and the community. In addition, there are special characteristics such as morning assembly and trash collection. The communal activities in Area P are open to all.

**Volunteers Village**

As a volunteer, you have access to Volunteers' Village, which has undergone a nice transformation this year and now stands out even sharper. Here, you can get free organic coffee and Wi-Fi, hang out with the other volunteers in calm surroundings, buy food and beverages at volunteer friendly prices, get a massage, hold meetings, listen to intimate live concerts and have a drink with your co-volunteers. In the Volunteers' Lounge, there will be a music quiz with nice prizes, exciting presentations, bingo and much more.



Photo: Jacques Holst



# EXPECTATIONS OF YOU

As a volunteer, you take part in creating our festival. It is fun being part of creating Roskilde Festival, and your effort contributes to that special and good Roskilde Festival atmosphere.

**Therefore, we would like you to:**

- Think about yourself as a co-creator of your own as well as everybody else's festival experience. Be the volunteer you want others to be.
- Treat everybody with tolerance and respect, and take part in making sure that other volunteers and festivalgoers do the same.
- Contribute to a safe and peaceful festival for everyone by always being the one who contributes with a solution instead of conflict.

**When it comes to your actual assignments as a volunteer, we expect that you:**

- Take on responsibility. Acquaint yourself thoroughly with your assignment before your first shift. If in doubt, speak with your closest leader.
- Show up on time.
- Will not leave your shift before you are relieved. If it is busy, offer to stay a bit longer.
- Immediately let your leader know if you will be late or will not be able to show up for your shift.
- Refer to the person in charge of the area, if you are asked a question you do not immediately know the answer to.
- Will help your co-volunteers, e.g. by showing your wristband when passing through a gate, opening your bag etc.
- Have not consumed or are intoxicated with alcohol or drugs while working.
- Help collect and separate trash and are conscious about reducing waste.

We look forward to creating Roskilde Festival with you.

**HERE ARE SEVEN GUIDING RULES TO HELP MAKING ROSKILDE FESTIVAL MORE ENVIRONMENTALLY FRIENDLY:**

- Take home all the gear you bring to the festival
- Separate your waste and help others to use the Recycling Stations
- Use public transportation
- Choose organic food and beverages. Remember to try the vegetarian food as well.
- Bring your bike and use it when you only need to transport yourself
- Drink tap water rather than mineral water from plastic bottles
- If you build something, then make 100 per cent use of the building materials and reuse it next year

The Roskilde Festival Environmental Group has formulated the guiding principles. The Environmental Group consists of passionate volunteers specialising in e.g. energy, electricity, waste and environmental impacts. The job of the Environmental Group is to make an overview of the festival's environmental impact and expand the records with good, sustainable ideas and initiatives every year, and to hand out the annual Roskilde Festival environmental award.

You can also use the Environmental Group as unbiased advisors, who can help test your ideas and initiatives to ensure the best result, for your project as well as the environment. Do not hesitate to contact them at [environment@roskilde-festival.dk](mailto:environment@roskilde-festival.dk).

# ARRIVAL AND ACCESS

Here, you can read about everything relating to wristband and access to the different areas at Roskilde Festival - and also about the different ticket types.

## ACCESS THROUGH THE GATES

You must always show your volunteer wristband, when passing through a gate. If you are driving through a gate, you must stop completely and show your wristband.

## ACCESS FOR VOLUNTEERS

- All volunteers must wear a volunteer wristband.
- This year, all volunteers must have their wristband handed out from Check-in - no matter for whom you are volunteering.
- Your wristband is handed out in Check-in by showing your Check-in card and picture ID.
- You can find your Check-in card in our database Roskilde Festival People-m. You can find People-m via the address [people.roskilde-festival.dk](http://people.roskilde-festival.dk)
- You must wear a valid wristband from Saturday 25 June at 8:00 a.m. to Tuesday 5 July at 6:00 p.m.
- The wristband grants you access to all open areas, and to restricted areas as well, for those who need it.
- Check-in is located in Building 6 at Roskilde Business College, Bakkesvinget 67, 4000 Roskilde. Look at the map for location.

## CHECK-IN OPENING HOURS:

### Extended opening hours - handing out of volunteer wristbands for union volunteers

To ensure a swift and effective expedition, every volunteer from a service or trade union, must pick up his or her wristband during the following hours:

- Saturday 18 June from 12 noon to 8 p.m.
- Sunday 19 June from 10:00 a.m. to 8:00 p.m.
- Monday 20 June – Thursday 23 June from 5:00 p.m. to 10:00 p.m.

### Opening hours for other volunteers

- Open all hours from Friday 24 June at 12 noon to Saturday 2 July at 12 midnight

## CHECK-IN OPENING HOURS- *continued*

### **Opening hours for volunteers, with a broken wristband or other Check-In related problems:**

- Open all hours from Friday 24 June at 12 noon to Saturday 2 July at 12 midnight

## **YOUR ACCESS TO CAMPING ON OPENING**

- Access to camping from the waiting areas open on Saturday 25 June at 4:00 p.m.
- The waiting areas close for access on Saturday 25 June at 3:55 p.m.
- If you are not inside a waiting area, you can gain access to the camping area at 4:15 p.m. through the official gates.
- During the hours from 8:00 a.m. to 1:00 p.m., you can hand in your camping gear in all wardrobes at the camping area.
- You can pick it up at 4:45 p.m. and set up your tent after this time.
- Please note that you are only allowed on the camping area in the hours from 1:00 p.m. to 4:00 p.m. if you have official business. If at all possible, you must wear an orange vest.
- It is not allowed to stay at the camping area with your gear before the area is open. Many festivalgoers wait a very long time in order to be the first to enter the area. They must be able to enter it unused, and therefore no one is permitted to stay on the area without a valid reason.

If you are planning to stay in the camping area, you must use one of the three temporary waiting areas, just like the paying festivalgoers. Unlike paying festivalgoers, you do not need to make an entrance booking. Be aware that there is a limited number of spots for volunteers and that they are given after a first-come, first-served principle.

Your volunteer wristband gives you free access to a waiting area, as long as tickets are not sold out. The cut-off for volunteers in one waiting area is 3,000 people, after which no more will be let in; unless of course, you have bought entrance booking. Then you are let in, of course. If you are found on the festival area without a valid reason, you will be given a warning wristband and at worst be excluded from the festival.





Photo: Tobias Nicolai

### ACCESS FOR CHILDREN OF VOLUNTEERS

All volunteers are allowed to bring their children under the age of 10 to the festival free of charge. They must wear a wristband, which is handed out in Check-In. If your child is between the ages of 10 to 14, you can purchase a wristband or children's Check-In card at Check-in. The price is 350 DKK per child.

Take the bus directly from Roskilde Station to Check-In. If you have your child with you, the wristband can be put on when you buy it. If not, the check-in card will be issued and wristband put on when the child (accompanied by an adult above the age of 18) bring their Check-in card. Remember, that the child's ID-card (the yellow health insurance card) must be shown when the wristband is attached. Young people, from the age of 15, must buy a regular ticket in advance sale or from the ticket stands at the entrance (in the event of tickets not being sold out).

### HELPER WRISTBANDS

People, who need to enter the area during the construction and dismantling periods, but not during the festival, are issued a helper wristband. The wristband gives access from Saturday 25 June at 8:00 a.m. to Wednesday 29 June at 4:00 p.m. and again from Sunday 3 July at 4:00 a.m. to Tuesday 5 July at 6:00 p.m. Your leader will hand out Helper wristbands.

### NON-APPEARANCE FROM SHIFTS

If you fail to turn up for one or more of your shifts without a valid reason or without previous agreement with you leader, your wristband will be cut and you will be billed 3,500 DKK. You will also be banned as a volunteer at Roskilde Festival for the next three years.

**ILLNESS**

If you are ill or in some other way unable to show up for your shifts, you must immediately notify your leader and hand in your wristband at Check-In. You must do this directly after having spoken with your leader on duty. Should you fail to do this Roskilde Festival will charge you 3,500 DKK.

**ILLEGAL SALE OF VOLUNTEER WRISTBAND**

Please note that subject to Danish law, it is not allowed to re-sell tickets at a higher price than its face value. Therefore, it is not allowed either to re-sell one's volunteer wristband for Roskilde Festival, as these are given without charge and are thereby without value. In most cases, a wristband is a prerequisite for your ability to perform your volunteer work during the festival, and must not be mistaken for salary.

**ACCESS FOR OTHER FESTIVALGOERS****Entrance booking**

Festivalgoers with a valid entrance booking can access the camping area from Saturday 25 June at 4:00 p.m. through the temporary entrances East 1, East 2, South and West. The ticket for the waiting area is scanned at the entrance. The entrances for waiting areas will close on 25 June at 3:55 p.m. and from then on, entrance to the camping area will be possible from Saturday 25 June at 4:15 p.m. through the ordinary entrances - East, West and Platform. The temporary wristband given to the festivalgoer on Saturday 25 June at 4:00 p.m. is valid until Monday 27 June at 8:00 a.m. Everyone with a temporary wristband must make sure to change their ticket to a regular festival wristband before then, or risk a charge of 3,500 DKK for not wearing a valid wristband on the festival area. If you plan to arrive later and use the regular entrances, you will not need entrance booking. Festivalgoers without entrance booking can exchange their ticket for a festival wristband at Entrance East, West and Platform and then access the camping area from Saturday 25 June at 4:15 p.m.

### **Opening hours for Entrance East, West and Platform:**

- Entrance East is open all hours from Saturday 25 June at 4:15 p.m to Saturday 2 July at 12 midnight.
- Entrance West is open all hours from Saturday 25 June at 4:15 p.m to Saturday 2 July at 12 midnight. However, the entrance is closed for the night between 2:00 a.m. to 8:00 a.m. between Thursday/Friday and Friday/Saturday.
- Entrance Platform opens on Saturday 25 at 4:15 p.m. after access to the camping areas has opened and will close at 11:00 p.m. on the same day. From then on, the entrance will be open from 9:00 a.m. to 10:00 p.m. until Saturday 2 July. In connection with the arrival of trains, advance sale tickets will be changed to festival wristbands.

See departure times for the trains under the section 'TRANSPORT' on page 37.

### **WRISTBAND**

Take good care of your wristband. It gives you access to the festival. Replacement of severed, worn or nearly broken volunteer wristbands are made in Check-In at Roskilde Business College, Building 6. Remember to bring picture ID. Please contact your leader, if you have lost your wristband.

### **Other festivalgoers with worn or nearly broken wristbands**

Refer him or her to the nearest ticket stand at Entrance East, West or Platform. If the festivalgoer's wristband has been stolen, he or she must immediately report it to the police and then bring the police report to the nearest ticket stand at Entrance East, West or Platform, where they will assess the next step. Roskilde Festival does not replace lost or stolen wristbands. Do you know that if you have home insurance some insurance companies will cover a stolen wristband? However, a police report is required.

### **Control fee for those without a wristband**

A person found on the festival area without a valid wristband will be charged a control fee of 3,500 DKK. By paying the fee he or she can get a wristband "with the purchase", unless the festival is sold out. You must wear a valid wristband from Saturday 25 June at 8:00 a.m. to Tuesday 5 July at 6:00 p.m.

Everyone must wear a wristband - including children.

## TICKETS

### Advance sale

- Adult ticket, Full festival ticket (from 15 years and up): 1,995 DKK
- Adult ticket, Full festival ticket, Making A Change ticket (from 15 years and up): 2,195 DKK
- Full festival tickets are also sold at the entrances (provided they are not sold out): 2,250 DKK (incl. camping)
- Adult ticket, One-day ticket Wednesday, Thursday, Friday, Saturday (from 15 years and up): 995 DKK
- Full festival tickets are also sold at the entrances (provided they are not sold out): 1,150 DKK

One-day tickets give access to the festival from 8:00 a.m. until 8:00 a.m. the following day.

### Children's tickets

- Children's tickets (10-14 years) are also sold at the entrances (regardless whether the festival is sold out or not): 1,200 DKK for 8 days and 425 DKK for a One-day ticket.

It is a condition that:

- Children under the age of 15 years must always be in the company of a person over the age of 18, whom they know.
- The adult has a valid wristband.
- The child's health insurance card is shown as ID on ticket purchase.

Children under the age of 10 do not need a ticket and must always be in the company of a person over the age of 18, whom they know, who has a valid wristband. Wristbands for children are handed out at the ticket stands, if the child's health insurance card can be shown.

### Dog Tickets

Dogs are only allowed at the festival area, if they wear a special access tag. A dog access tag is 1,200 DKK and can be bought on arrival at Roskilde Festival.

### Caravans and motorcycles

There is an extra charge for festivalgoers who bring caravans, bus campers (sleep-in-bus) and motorcycles.

- Caravans 625 DKK (525 DKK in advance sale)
- Motorcycle: 275 DKK (225 DKK in advance sale)

- Sleep-in-bus: 1,250 DKK (1,050 DKK in advance sale)  
All prices are per vehicle.

## **CARS, BICYCLE AND OTHER VEHICLES**

Driving on the camping area, the Festival Area and restricted work areas must be avoided, if at all possible, and requires a special permit. A driving permit is mandatory from Saturday 25 June at 8:00 a.m. to Tuesday 5 July at 6:00 p.m. In the hours from Wednesday 29 June to Sunday 3 July at 2:00 p.m., driving on the Festival Area is only permitted in the hours from 4:00 a.m. to 12 noon. As soon as the festivalgoers have access to the area, it is only possible to drive on the area from 4:00 a.m. to 12 noon. Roskilde Festival recommends everyone to use public transportation or to take the bike. It is better for the environment and enables us to use the areas for camping instead of parking. Darupvej between Gate 20 and south of Gate 24 is closed for traffic Saturday 25 June at 3:50 p.m., so that people can cross Darupvej from waiting Area West. Darupvej between Gate 17 and Gate 14 is closed Wednesday 29 June at 4:00 p.m. in connection with the opening of the Festival Area. All cars are directed to drive through the villages of Vor Frue and Darup. Darupvej will open for traffic again when the Festival Area is open. Driving on the festival area is not permitted from Saturday 2 July at 9:00 p.m. to Sunday 3 July at 5:00 a.m. This applies to all areas, including camping. The driving ban may be expanded if deemed necessary by the Festival management.

### **Driving permission (car)**

A driving permit is required to drive by car at Roskilde Festival. Approved driving permit bookings can be collected from the Driving office in Check-In or from the Driving Office at Gate 3. The Driving Offices in Check-In are open from Friday 24 June at 4:00 p.m. to Saturday 2 July at 12 midnight. Opening hours for the Driving Office at Gate - see the door to the office. If you need help outside of opening hours, you can call the person on duty. The phone number for the Driving Office is available from the start of the festival.

### **Bike parking and bike permit**

As a volunteer, you can park your bike at Roskilde Business College, the corner of Maglegårdsvej, Darupvej and at Entrance East and West (see map). Other festivalgoers can also park here. Bike parking is free for everyone. A bike permit is only necessary, if you need to bring your bike to the Inner Festival Area after Wednesday 29 July from 4:00 p.m. If you only need to use your bike on the camping areas, you do not need a bike permit. When looking at a map of the festival areas, you will notice, that it is possible to get from one area to the next without crossing the Inner Festival Area. Everyone is free

to bring his or her bike to the camping area. Please note, that Backstage Village is a bicycle free zone from Tuesday 28 June from 3:00 p.m. to Sunday 3 July at 4:00 a.m. At this time, it will not be possible to walk your bike through Backstage Village either.

It is not permitted to park your bike in Volunteers' Village. Please, park the bike in one of the above-mentioned parking areas.

## **PARKING**

General rules for parking:

- You can park your car in the parking areas during your shift (+/- a few hours) at the volunteer parking areas.
- Volunteers may also use the common parking areas within the opening hours. Outside of opening hours, parking is possible at Darupvej.
- Sleeping in the car is not permitted.
- It is not allowed to use open fire, gas burner or other heat sources on the parking areas.

The parking areas are not supervised. Your own insurance must cover in case of theft or damage.

### **Restricted Parking - parking for volunteers**

We refer to the parking areas in East and West where there are separate sections for Restricted Parking. Follow the signs to the Areas P.

### **Long-time parking**

For festival team leaders, project managers and other leaders a limited number of long-time parking spaces are available. They require a parking ticket, however. One long-time parking area is located at Darup Sports centre. Here, you lose your spot when you move the car. The reason is that access conditions are poor and there are many people in the area. Therefore, traffic is not desirable at Darup Sports Centre. The other long-time parking is located near Darupvej across from Gate 3. Here, you can enter and leave with your parking permit.

### **Disability Parking**

Disability Parking is located at entrances East, West and Gate 3. To access these areas, a disability parking permit is needed (the one that is used all over Denmark, all year round - not a special Roskilde Festival permit). All

spaces are available after a first-come, first-served principle. If necessary, there are additional spaces at parking for passionate volunteers at Gate 3.

### **Parking for other festivalgoers**

We refer to the parking areas as shown on the map. All parking areas for festivalgoers are open all hours from Friday 24 June at 3:30 p.m. to Sunday 3 July at 6:00 p.m. Parking has been moved further away to make room for the camping areas. For the few who need to park close by, we have opened up an area for paid parking between Køgevej and Vor Frue Hovedgade with room for 1,250 cars. Advance sale is 375 DKK per car and 400 DKK per car on arrival. Payment is valid for the area during the whole of the festival period. There is also a paid parking area near Entrance East, with room for 1,200 cars. A vignette, giving access to the relevant areas, is handed out. It must be attached to the inside of the windscreen. Paid parking incl. trailer is also possible at 750 DKK in advance sale and 800 DKK on arrival.

### **Opening hours for Parking**

All parking areas open on Friday 24 June at 3:30 p.m. and are open all hours until Sunday 3 July at 4:00 p.m. You will find the parking areas on the map, and there will be signs showing the way when you get closer to the festival area.

# AREAS

Here, you can learn more about guidelines and services at the camping area. Among other things, you can find information about the City Centres and about what you are allowed to bring to the camping area.

## AGORA AND MEETING SPOTS

The natural points of orientation at the camping areas are the Agoras and Meeting Points, which you can read about here.

### Agoras

The Agoras are squares and gathering points in the different city centres on the camping area. All of which have a Meeting Point marked with a clear letter. This is where you can go if you need help. The Meeting Spot is a base for the festival's service guards, who you can go to if you need help. Find them at the Meeting Spots or walking the areas.

### Meeting Spots

There is a Meeting Spot in each Agora. The Meeting Spots are staffed with Meeting Spot staff, who, with the service guards in the area are looking out for fires or thieves. The Meeting Spots are named after the Agoras they are placed in. As an example, Meeting Spot C is in Agora C. You can use the Meeting Spots as guides and as points of orientation. Some of the Meeting Spots have observation posts. Access to these is very restricted, as the volunteer service guards concentrate on supervision of the area.

## EAST CITY & RISING CITY.

The festival's trade streets and market squares are located in East City on Camping East as well as in Rising City on Camping West. Here, we have collected services and exciting activities, making the city centres worth a visit. You will also find an Agora, cash machines, sale of merchandise, First Aiders, beer stands, a refund stand and food stands. In Rising City, there is the Rising stage as well as other Rising activities. In the city centres, selected stands are open all hours from Saturday 25 June at 4:00 p.m. to Sunday 3 July at 4:00



## CAMPING

You may camp on the entire camping area (East and West) and in special areas such as Get A Tent, Get A Place, Caravan, MC Camping and Sleep-in-buses (see map). The different camping areas are divided into squares with a letter and a number. The letter refers to the Agora belonging to the camping square. All these camping areas open on Friday 25 June at 4:00 p.m. and close on Sunday 3 July at 2:00 p.m. The service guards will guide you and the paying festivalgoers on questions about placing of tents and will answer questions about how to get rid of your waste. Read more about the festival's waste initiatives and how you can help others keeping the camping area nice and clean under the section WASTE on page 54.

### Fire routes between tents and caravans

There is no demand when it comes to the distance between tents, but when it comes to caravans the fire authorities require a distance of minimum 3 metres. Furthermore, camping guards are allowed to ask festivalgoers to move their tents, if they are placed inconveniently. A service guard will place caravans. All fire routes in the camping area, as well as on the caravan area, must be completely free of things and equipment such as tents, guy lines and trash. The fire brigade must be able to drive through without problems.

### Equipment at the Camping Area

The camping area is an area that must be able to accommodate many people. That means that there is a limit as to how much stuff each person can bring to the festival area. Please remember, that the camping area first and foremost is somewhere to put your sleeping gear. Aside from that, you can bring smaller things to make your stay at Roskilde Festival more comfortable, but it is important that you show consideration toward the other festivalgoers. Use your common sense and ask the camping guards if in doubt.

### Examples of what you are allowed to bring to the camping area

- Ordinary lightweight camping furniture
- Folding tables
- Small beach and folding chairs
- Sleeping mats and foam mattresses
- Pavilions (a good rule of thumb is one pavilion per 20 festivalgoers to a camp)
- Other smaller things (a good rule of thumb is that you have to be able to carry the things you bring yourself)

## Examples of what you may not bring to the camping area

- Living room furniture such as armchairs, sofas and dinner tables.
- Building materials of any kind.
- Generators and domestic appliances

No matter what you bring, make sure to take it home with you, or donate it to one of the festival's Recycling Stations.

## Cooking islands, bonfire and open fire

In the Agoras you will find a designated area for the use of primus stove, disposable grill, communal grill or communal bonfires. The areas are staffed with service guards, who can guide you in the use of the cooking islands. Open fire is dangerous when many people live close to each other in tents. Therefore, no open fires are allowed in the camping areas - including bonfires, torches, garden candles, candles hurricane lanterns, primus grills and grills. All cooking that requires heating must take place at the Agoras' bonfires and cooking islands.



Photo: Jacques Holst

## SPECIAL CAMPING AREAS

### MC, Caravan, Sleep-in-bus, GAT and GAP

If you do not wish to sleep in a tent on the camping area itself, and you do not have access to Restricted Camping, you can buy a place for a caravan or motorbike in Area MC or Caravan or sleep in a bus in the Sleep-in-bus area. But if you wish to sleep in a tent, but are not able to bring one yourself or to run for a spot, you can buy a spot in Get A Tent, where tents have already been put up for the camp or Get A Place, where an area has been reserved for the camp. These areas are very popular and usually sell out fairly quickly. If you, as a volunteer, wish to sleep in a caravan, you can buy an add-on ticket for the Caravan Area from the Box Office Billetnet. It is 515 DKK in advance sale (excl. Billetnet fee) and 615 DKK on arrival (excl. Billetnet fee).

### Silent & Clean Areas

Silent & Clean near Agora J in Camping East are for festivalgoers who wish a more quiet and pleasant atmosphere, where the area is kept clean and where there are not noisy parties and loud music at all hours. The area is supervised, and everyone is encouraged to help each other keep the area clean and a pleasant place to be. In Silent & Clean, music is not allowed in the hours between 10:00 p.m. and 10:00 a.m.

### Dream City

Dream City is the area where you will find the most creative and unique camps. The area is like a small urban community, filled with activities and buildings, the like you have never seen before. Dream City is a user-driven area, which is tailor-made to the participants' needs and wishes to create a better festival for everybody. A part of Dream City's codex is that everything that is built for the festival must be taken down when it ends. All activities are open for everyone, so come visit Dream City in Area H.

### Area N

Area N is reserved for international festivalgoers. Here, international partner solutions come together. The idea behind this area is to give international festivalgoers, who might even be first time visitors, a little extra help. When the international festivalgoers have found their spots, the area will be open to everyone, so that Danish festivalgoers and camps can create the true Roskilde Festival atmosphere. The area will open for regular camping on Sunday 26 June at 3:00 p.m.

## **SPECIAL CAMPING AREAS - *continued***

### **Settle 'N Share**

Community is paramount in Settle 'N Share. All camps contribute with an activity for the benefit and joy of others and the community. The area is created in collaboration with Roskilde Festival Folk High School, and you can feel the folk high school spirit by e.g. participating in morning assembly and communal dining. The area is in P and all activity in the area is open to everybody.

### **CLEAN OUT LOUD**

Clean out Loud (COL) covers the entire Area E. Clean Out Loud is a collaboration between ValleKilde Folk High School and Roskilde Festival Folk High School that, for the last five years, have focused on changing the waste culture at the camping area through community, waste parades and creative events. Before Roskilde Festival, anyone can sign-up to COL and book a spot in the area. In return, they must take an active part in the COL community and contribute to the COL activities that will make festivalgoers aware about sustainable behaviour and reduce the quantity of waste left at the camping area.

### **Clean Areas**

On request from festivalgoers, Roskilde Festival has established two clean areas (one in East and one in West). Here, people are allowed to be loud, while cleaning up after themselves and handing in their waste. The two Clean Areas are in Areas B and K.

### **DISABILITY SERVICE**

The aim is to give festivalgoers with special needs or disabilities - with or without helpers - the opportunity to come to Roskilde Festival on as equal terms as other festivalgoers as possible. You will find disability service (HandicapService) at Check-In in Building 6 on Bakkesvinget 67, 4000 Roskilde.

### **Helpers**

Festivalgoers with a disability may bring up to three helpers by sending an application to the disability service, HandicapService, prior to the festival. Disability Helpers get access to the festival with the ticket bought by the disabled festivalgoer. The ticket is bought through regular channels.

### **Disability Camping**

In addition to the helper arrangement, Roskilde Festival offers the opportunity to camp in two special disability camps, called HandiCamps: StilleCamp (silent camp) at Gate 3 and UngeCamp (youth camp) at Camping B. Here, power for the various aids, disability shower facilities (only at StilleCamp) and the opportunity

to stay in own car, if it is equipped with Lifesavings, are available. At StilleCamp, it is relatively quiet, as it is not possible to bring guests, whereas UngeCamp is like all other camps. However, UngeCamp is fenced in for security reasons.

### **Relaxation and personal hygiene, if you are not staying at the festival**

At StilleCamp a smaller tent is put up, which guests with disability service access can use for relaxation in a separate sleeping area or for a bit of personal hygiene. The HandiCamp service guards handle supervision and can help with questions or access to this area for disability service guests, who does not live at HandiCamp.

### **Recharging tent at HandiCamp**

Recharging tents are put up at both HandiCamps. Here, you can recharge your wheelchair and other vital aids, if you are staying at HandiCamp or already have an agreement with the disability service.

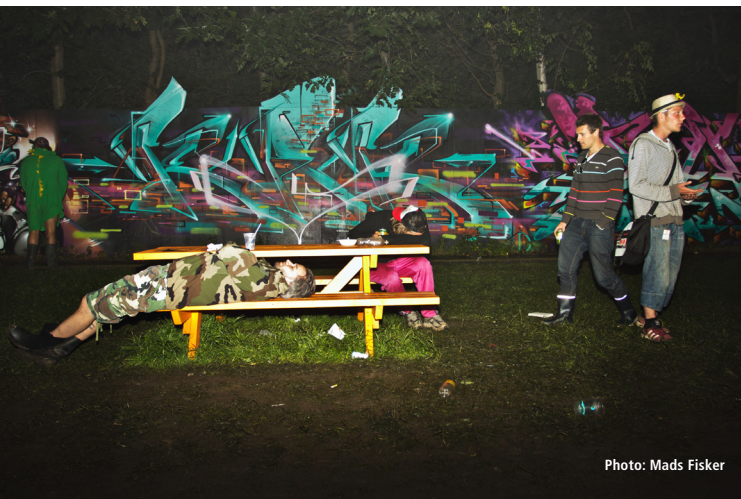


Photo: Mads Fisker

## RESTRICTED CAMPING FOR VOLUNTEERS

Restricted Camping Darup Idrætscenter (sports centre) is a sleeping area for volunteers at Roskilde Festival. However, union volunteers can buy a separate wristband through their union, making it possible for them to stay at Restricted Camping. Contact your team leader, if you do not know whether you are a union volunteer or a Roskilde Festival volunteer. You cannot bring guests to the area. At Restricted Camping Darup Sports Centre, it is only possible to sleep in tents.

### Show consideration

The rest of the year the area is a playing field that we are allowed to borrow during the festival. Show consideration to the people who usually use the football fields by taking care of the areas and making sure to take everything with you when you leave. Especially, remember the tent pegs as they cause nasty injuries if left behind in the grass.

### Opening hours at Restricted Camping

Restricted Camping Darup Sports Centre is open from Monday 20 June at 3:00 p.m. to all volunteers. Restricted Camping Darup Sports Centre closes off some areas from Monday 4 July at 12 noon. - Please check the signs before you put up your tent. The entire area closes on Tuesday 5 July at 12 noon.

### Silence and clean up at Restricted Camping

Restricted Camping Darup Sports Centre is set up to make sure, that volunteers have a place to sleep before and after their shifts, so people staying here must be quiet. Therefore, it is not allowed to have parties, play loud music or in any other way show disruptive behaviour. It is not allowed to put up pavilions, tents with a common room or to bring building materials, furniture etc. Restricted Camping Darup Sports Centre must have room for everybody. Please follow the instructions and any suggestions given by the area's service guards.

### Help keep Restricted Camping clean

Everyone is encouraged to help each other keeping the area clean. All trash must be put in the available trashcans or containers to avoid extra expenses for clean-up and other things. Please remember to clean up after yourself when you leave the area. Make use of the areas' containers, if you do not want to take your tent or sleeping bag home with you.

### Shower conditions at Restricted Camping

Hot showers are available at the area. The hot showers can be found in the sports centre's main building, where it is also possible to buy food and beverages.

# THE FESTIVAL AREA AND WORK AREAS

As a volunteer you are a co-creator of our metropolis, Roskilde Festival. Here, you have access to various work and festival areas such as Volunteers' Village. Below you can read more about what you can find in the different areas.

## OPENING HOURS AT THE FESTIVAL AREA

As something new, the Festival Area (Inner Area) is closed at night giving the festival volunteers a chance to clean up. The area closes when the last concert ends and will open again at 10:00 a.m. in the morning. The arrangement is a test in 2016, and the gates will be manned day and night. Service guards at the gates have been instructed to show good judgement so that volunteers and festivalgoers are not sent on an unreasonable long hike, but to limit the access to the Inner Area. Please respect that the area is closed in order to clean up and maintain the area. If you have been to Volunteers' Lounge at night, please exit through Gate 6 or 3.

## WORK AREAS

Remember, that the Festival Area is also a work area. When Roskilde Festival opens up the gates to the inner part of the Festival Area on Wednesday 29 June, thousands of volunteers have built and set up stages and installations to the benefit of all festivalgoers. Many volunteers are interested in watching the build-up of the festival and a rising number of "leisure" guests can be found on the Inner Area during the building period. However, we must remind everyone that the area is a work area during the building period, so even if you are a volunteer you must have a purpose to move through the area. Of course, you can go to the Skiburger Stand, but make sure to use the asphalt roads and make way for vehicles and machines, if you meet them on your way.

## BACKSTAGE VILLAGE

Backstage Village is Roskilde Festival's backstage area and meeting place for the press, music industry and festival collaborators. Editorial teams from Danish and international Medias are mainly staying in the eastern part of the area. In Backstage Village, the festival has collected a number of service facilities for the press and music industry, and parts of the festival administration and management can also be found here.

You can find Backstage Village in the northern part of the Inner Festival Area, just east of Orange Stage and Artist Village. Since Backstage Village is a working area and meeting place for the press, music industry and collaborators, you need a special wristband to gain access to the area.

**BACKSTAGE VILLAGE - *continued*****The Press Centre**

The Press Centre is located in Barn 2 in Backstage Village and serves as work-place for journalists from all over the world. Here, computer work places, printer service, camera repair shop and a free wardrobe for equipment are available. The Press Centre opens for the press on Saturday 25 June at 10:00 a.m. From Saturday to Tuesday, it is open from 10:00 a.m. to 12 midnight and open all hours from Wednesday 1 July at 8:00 a.m. to Sunday 3 July at 12 noon. Unclaimed equipment will be handed over to the Central and West Zealand Police's lost property office after Sunday 3 July at 12:00 p.m.

**Media Service**

Media Service is located together with the Press Centre in Barn 2. Here, journalists and other accredited find answers to all practical questions about being accredited at Roskilde Festival.

**Danish press**

The Danish Press Group answers enquiries from the press during the festival. Their office is at Havsteensvej 11 and can be contacted at [press@roskilde-festival.dk](mailto:press@roskilde-festival.dk) or on the press phone +45 31 10 82 81.

**International press**

The International Press Group provide service to the international press and does investigative press and PR work. The International Press Group can be found in Backstage Village next to the press centre. The area is set up especially for international media people and this is also where special information and help is available.

**ARTIST VILLAGE**

The purpose of Artist Village is to gather all artists performing at the festival - bands and non-musical artists alike. The area holds the artists' changing rooms, a restaurant and lounge area and other facilities ensuring the best preparation for the artists' performance, so that they can give the audience a great experience. The artists are driven to the stage immediately before they perform and back as soon as they leave the stage. Artist Village is located east of Orange Stage and is a restricted area reserved for the artists.

**ARTIST CHECK-IN**

Artist Check-In is located at Gate 16 and ensures access for all artists performing at Roskilde Festival along with their crew.





Photo: Jacques Holst

## VOLUNTEERS' VILLAGE

Are you looking to have a bit of fun, a recharge or hold a meeting? You must of course swing by Volunteers' Village. Volunteers' Village is an oasis of exciting events and recreational possibilities for the volunteers of Roskilde Festival. Volunteers' lounge and Bar Rock are located in and around Barn 6, close to the Inner Area, with the Arena and Gloria stages as closest neighbours. Begin the day with a breakfast bag in Volunteers' Lounge or grab a warm cinnamon bun on the go from the sandwich stand. Enjoy your morning coffee, read the newspaper and relax in the grass while the latest updates are shared in the Wi-Fi zone. Get access to the internet in the relaxed PC corner with soft Fatboys – in the Information Kiosk our staff is ready with answers, should any questions arise.

**Volunteers' Lounge in Barn 6** offers free coffee, tea and lemonade. In addition, you can buy other beverages and snacks, such as fruit, sweets and chips. You can also buy a nice, relaxing massage. During the warm-up days, from Sunday 26 June to Tuesday 28 June, in the afternoon, you can participate in music quizzes or go all-in for the nice prizes in the big bingo. It is also possible to do yoga every morning on the lawn around Barn 6. Find details about all the activities and schedules on the large information screen in the Volunteers' Lounge.

**VOLUNTEERS VILLAGE - *continued***

Opening hours in Volunteers' Lounge:

- From 25 to 28 June at 9:00 a.m. to 11:00 p.m.
- From 29 to 2 July at 9:00 a.m. to 1:00 a.m.

The completely rebuilt **Bar Rock** delivers unspoiled party atmosphere and is the place to go when you want to hang out and meet other cool festival volunteers across divisions and teams. There is a guarantee for lots of fun and always room for a good party or two! You will have plenty of opportunity to have fun in the bar or go crazy on the dance floor. During the warm-up days from Saturday 25 June to Tuesday 28 June Bar Rock offers unique, intimate concerts with selected artists from the year's festival programme, every night from 11:00 p.m. to midnight. Also, international DJs will do their best to keep the atmosphere in top-gear during the bright midsummer nights.

Bar Rock opening hours:

- On 25 June from 6:00 p.m. to 5:00 a.m.
- From 26 June to 2 July from 12 noon to 5:00 a.m.

In the **Volunteers' Village** area, you can also find a large hot dog stand, a sandwich stand, a coffee cart and a merchandise sale - all with extended opening hours and volunteer friendly prices. The area seats more than a total of 1,200 people indoor and outdoor.

In the merchandise sale in **Volunteers' Village**, you can buy a limited selection of the Roskilde Festival collection. Here, you will find special items targeted to the festival's volunteers. The merchandise sale is located on the right side of the entrance to Volunteers' Village and is open from Saturday 25 June to 2 July from 12 noon to 10:00 p.m.

**BACKSTAGE LOUNGE**

Backstage Lounge is located in the garden in the north-eastern part of Backstage Village. The lounge is reserved for guests with an individual agreement with Roskilde Festival. A part of Backstage Lounge is a place for meetings and a place where our sponsors and other collaborators can rest their ears and legs. Smaller meetings of the professional and the social kind are also held here. In 2015, the lounge served about 2,100 guests.

## BACKSTAGE HOSPITALITY

Backstage Hospitality is located in the garden in the north-eastern part of Backstage Village. Network meetings and workshops for guests with an individual agreement with Roskilde Festival are held here. Hospitality is a professional rendezvous for the music industry and other industries. Keynote speeches, small debates and larger meetings are held here, and the festival's collaborators can organise events as well. Backstage Hospitality is where Roskilde Festival Sessions are held.

## MEMORIAL

Out of respect for the nine young men who died on 30 June 2000 at Roskilde Festival and their families, the festival established a memorial in 2001 on the western edge of the audience area in front of Orange stage. The place is there in remembrance and to remember "...how fragile we are..." The sculpture on the spot is made by Lars Skov Nielsen.

## STAGES

In 2016, Roskilde Festival has nine stages: The nine stages are Apollo, Arena, Avalon, Countdown, Gloria, Orange Stage, Pavilion, Rising and Street. Find where the stages are located on the map.

### Apollo

Apollo is Roskilde Festival's electronic stage, with room for experimental music from bands and DJs. Apollo is open during the music days from 29 June to 2 July.

### Arena

Arena is Roskilde Festival's second largest stage. Here, festivalgoers can experience the intense atmosphere from the big indoor arenas and the sense of being part of a bigger community. Bands will play Roskilde Festival's largest indoor stage from Wednesday 29 June to Saturday 2 July.

### Avalon

This year on Avalon, festivalgoers will have a completely new experience in a brand new tent. The design is Roskilde Festival's take on an old theatre - and it includes all the genres represented by the festival. The area surrounding Avalon is urbane and colourful - you see it in the games, food and beverage stands. You can experience this atmosphere during the music days from 29 June to 2 July.

### Countdown

Countdown is one of our two primary music stages during the days from 26 June to 28 June. A platform for upcoming stars on the Nordic stage for electronic and urbane music in the wider scene.

**STAGES - continued****Gloria**

As the smallest stage at Roskilde Festival, Gloria gives audiences intimate, artistic experiences. Gloria is open from 29 June to 2 July.

**Orange Stage**

Orange Stage is Roskilde Festival's largest stage and the festival's trademark and logo with the iconic orange canvas. Bands will play Orange Stage from Wednesday 29 June to Saturday 2 July.

**Pavilion**

At Pavilion, everything is scaled down to the very basics. It is the festival's second smallest stage, and it feels like an intimate club stage. You can experience this during the music days from 29 June to 2 July.

**Rising**

Rising is our second primary stage for upcoming bands that will play from Sunday 26 June to Tuesday 28 June. You will find the stage in Rising City in West.

**Street**

For those who want it, there is something for the eyes as well as for the ears, and a chance to play, no matter whether you like team sports such as football and basketball or if you want to take on the ramps on 2, 4 or 8 wheels (bmx, skateboard and inliner skates). At night the area changes character to a gathering place for party hungry people in West, who can begin with a dance workshop and competitions and continue with concerts from our legendary temporary stage, on which prominent Danish bands such as Den Sorte Skole, Suspekt, Mø and Kidd have played over the years. On Saturday night 25 June, Street hosts an opening party, Sunday 26 to Tuesday 28 June has a full programme through the day and night and Wednesday 29 June to Saturday 2 July it has activities during the daytime.



Photo: Jacob Stage

## ROSKILDE FOOD COURT

The successful project Food Court continues in 2016, for the fourth time; again, with no less than 18 exciting food stands and two bars in the Food Court barn. It offers an abundant choice of food and beverages. Roskilde Food Court is set-up to hatch new food stand talents and to challenge the idea of festival food with festivalgoers, collaborators and with ourselves. In addition, this year, even more Food Court stands from previous years have moved out to the area in front of the Food Court Barn. In 2015, there were two stands here now five stands have made the move. In this way, you will be able to explore the Roskilde Food Court in the Barn and experience various types of food and beverage stands from new as well as familiar faces, and at the same time, you will be able to rediscover Food Court Stands in Art Zone.

## BUS, TRAIN AND TAXI

Here, you can read about transportation during Roskilde Festival. It being buses or trains from Roskilde Station to Check-In/the Festival Area, shuttle bus from the Festival Area to the shopping mall, Ro's Torv, Roskilde Swimming Pool (Roskilde Badene) and Roskilde city centre or taxi. We encourage everybody to use public transportation when going to Roskilde Festival. It is easy and good for the environment.

### BUS

#### **Buses between Roskilde Station and the Festival Area**

Shuttle buses run between Roskilde Station, Østergade (exit opposite the station building) - and Entrance East and Entrance West. Buses run from Saturday 25 June at 8:00 a.m. to Sunday 3 July at 3:00 p.m.

As a minimum, buses run every half hour, all hours.

Ticket price per ride: 25 DKK

#### **Bus for volunteers from Roskilde Station to Check-In**

From Saturday 25 June and Wednesday 29 June at 12 noon, you can take the bus running between Roskilde Station and Entrance West and get off at Check-In, if you need to go to Check-In.

#### **Night bus to Roskilde Station**

Buses will run from Darupvej between Gate 3 and Gate 17 the night after Wednesday 29 June, Thursday 30 June, Friday 1 July and on Saturday 2 July and to Roskilde Station after the big concerts. The first bus will leave at 1:00 a.m. and keep running as long as there are enough passengers.

**BUS - continued****Night buses for Copenhagen**

Night buses run non-stop from Entrance East to the Town Hall Square in Copenhagen. There are many buses, but tickets are sold at a first-come, first-served principle. Bus schedule:

From Wednesday night 29 June to Saturday 2 July

Midnight / 0:30 a.m. / 1:00 a.m.

1:30 a.m. / 2:00 a.m. / 2:30 a.m.

3:00 a.m. / 3:30 a.m. / 4:00 a.m.

Ticket price per ride: 85 DKK

**Bus going to the shopping mall RO's Torv, Roskilde Badet (swimming pool) and to Roskilde city centre**

Shuttle buses run between Entrance East, RO's Torv, Swimming pool (Roskilde Badet) and to Roskilde city centre from Sunday 26 June to Saturday 2 July. Buses run all days between 10:00 a.m. to 4:00 p.m.

Ticket price per ride: 25 DKK

**Shuttle bus for volunteers**

A volunteer shuttle bus for all volunteers run around the Festival Area. The bus operates between Parking East, West, Gate 3, Øde Hastrupvej, Check-In, Roskilde Technical College and Havsteensvej 11. This bus will be free of charge for volunteers with a volunteer wristband or who can produce a valid Check-In card. The bus runs from Saturday 25 June to Saturday 2 July, every day from 6:00 a.m. to 1:00 a.m. On Sunday 3 July, the bus runs from 6:00 a.m. to 3:00 p.m.

Ticket price per ride: 25 DKK for Full Festival Ticket holders.

Extra buses have been deployed, so we expect it to run two to three times an hour. The bus will be clearly marked with a large sign on the side of the bus, and stop signs will be put up.

**TRAINS**

The train is an easy, fast and environmentally friendly way to arrive at Roskilde Festival. Below you can see how to get directly to Camping West by train. Trains run in both directions between Roskilde Station track 7 and Entrance Platform (Camping West) after the following schedule. The train from Roskilde Station to Camping West only takes 3 minutes.

Trains will run every day from Saturday 25 June to Saturday 2 July to Entrance Platform from Roskilde Station

Saturday 25 June from 8:07 a.m. to 10:37 p.m.  
 Sunday 26 June from 9:07 a.m. to 10:37 p.m.  
 Monday 27 June from 9:07 a.m. to 10:37 p.m.  
 Tuesday 28 June from 9:07 a.m. to 10:37 p.m.  
 Wednesday 29 June from 9:07 a.m. to 10:37 p.m.  
 Thursday 30 June from 9:07 a.m. to 10:37 p.m.  
 Friday 1 July from 9:07 a.m. to 10:37 p.m.  
 Saturday 2 July from 9:07 a.m. to 10:37 p.m.

On Sunday 3 July, the train does not carry passengers to the Festival Area - only toward Copenhagen.

The train returns to Roskilde Station at 17 and 47 minutes past the hour.

There are no trains operating on Saturday 25 June from 1:37 p.m. to 4:07 p.m. This is due to the opening of the camping area. Trains will run every 30 minutes from 8:07 a.m. to 7:07 p.m. and on an hourly basis from 7:37 p.m. On the night after Wednesday 29 June, Thursday 30 June, Friday 1 July and Saturday 2 July, including Sunday 3 July until 2:17 p.m. trains will go directly to Copenhagen Central Station without the need to change trains. For schedules and changes, check [journeyplanner.dk](http://journeyplanner.dk)

Ticket price per ride: 25 DKK to Roskilde Station. If you are using connecting transportation from Roskilde Station, DSB and MOVIA ticket prices apply. A one-way ticket from Entrance Platform to Copenhagen Central Station is 85 DKK and 95 DKK for Copenhagen Airport. From Copenhagen Central Station the train to Malmö, in Sweden, departs at all hours.

**NOTE!** On Saturday 25 June from 8:07 a.m. to 01:37 p.m. it is possible to take the train from Roskilde Station to Entrance Platform, where people can wait in the waiting areas.

### **Traveling home**

Trains will operate from Entrance Platform with direct connection to Copenhagen Central Station on Saturday 2 July from 11:53 p.m. to Sunday 3 July at 2:17 p.m. See [Journeyplanner.dk](http://Journeyplanner.dk) for schedules.

## **TICKET SALES**

DSB has set up their own ticket sales at Entrance Platform. Here, you can buy train tickets, collect booked tickets, make seat reservations and get information about departures, prices, DSB Ung Kort (former WildCard) etc.

### **Opening hours for Ticket sales**

Tickets for the whole of Denmark are available when the train operates from Entrance Platform. Tickets for destinations abroad are available from Saturday 2 July to Sunday 3 July at 2:00 p.m. If you are travelling abroad, tickets can also be bought through the DSB app or by calling DSB on +45 70 12 14 15.

## **GUIDES AT ROSKILDE STATION**

From Saturday 25 June there are guides at Roskilde Station, who will make sure festivalgoers get on the right buses or trains to the Festival Area.

## **TAXI**

Taxi ranks have been established by the bus stops at Entrance East and West and at Gate 16, Darupvej. We warn everybody against using pirate taxis. DANTAXI Roskilde phone no. +45 46 75 75 75.



# MEDIA AND GENERAL INFORMATION

At Roskilde Festival, you have many choices, if you want to know what is going on at the festival. We have a newspaper in print, a digital magazine for RF geeks, podcasts, multiple platforms on social media and we even produce videos and much more. Read about the different media below - and give us a tip, if you know a good story.

## NEWSPAPER (ORANGE PRESS)

Orange Press is Roskilde Festival's own local newspaper. It reports Roskilde Festival to the festivalgoers. The newspaper is published daily from Sunday 26 June to Saturday 2 July and is produced by volunteer journalists, photographers and graphic designers. Orange Press is free of charge and distributed all over the festival area; it can also be picked up in different places at the Inner Festival Area and camping. Orange Press is only published in Danish. If you have a tip for a story or the paper in general, you can contact the editors of Orange Press, Sofie Hviid or Martin Finnedal at [Sofie.hviid@roskilde-festival.dk](mailto:Sofie.hviid@roskilde-festival.dk) / [Martin.finnedal@roskilde-festival.dk](mailto:Martin.finnedal@roskilde-festival.dk)

## ROSKILDENYT

RoskildeNyt is an online magazine for all volunteers and others with special interest in the festival and the organisation behind Roskilde Festival. At [www.roskildenyt.dk](http://www.roskildenyt.dk) everyone, who wants to go behind the curtains of Roskilde Festival, can do so. We write for and about all of you who year after year help create Roskilde Festival. We are interested in everything from Roskilde Festival Charity Society's annual general meeting, experiences as a patty fryer in a burger stand or what it is like visiting some of the camps that have really prepared a special experience with the other festivalgoers in our metropolis. And, we are not afraid to address the things that need and ought to be improved. Write to [roskilde-nyt@roskilde-festival.dk](mailto:roskilde-nyt@roskilde-festival.dk), if you have an idea for a good story - or a really good question, which we should dig into.

## ROSKILDE FESTIVAL PODCAST

Roskilde Festival Podcast is your shortcut to the most exciting stories and experiences related to the festival. A dish of nicely arranged reports and interviews, wrapped in music from this year's line-up. You can find the link for the podcast on Roskilde Festival's home page: [roskilde-festival.dk](http://roskilde-festival.dk). The podcast is released six times a year. If you have a tip, please contact Peter Ørbæk at [peter.oerbaek@roskilde-festival.dk](mailto:peter.oerbaek@roskilde-festival.dk).

## ORANGE TV

Orange TV was launched in 2013 and since then the volunteer production teams and editors have been a steady part of Roskilde Festival's communication. Film production is in great demand and is increasing. Orange TV produces many types of products from time-lapse productions, GoPro productions, band interviews, promotion material, documentation of events and archive material. You will be seeing much more of these productions on the big screens on Roskilde Festival's social media and on Roskilde Festival's own home page. If you have an awesome idea for a production, you can send in a request to Mia Ladefoged at mia.ladefoged@roskilde-festival.dk.

## DIGITAL & SOCIAL MEDIA

Of course, Roskilde Festival is also present on social media. We are on Facebook, Twitter, Instagram, Snapchat, Reddit and are always up to something new. You will find links to everything on our home page [www.roskilde-festival.dk](http://www.roskilde-festival.dk). If you have a tip, please contact Christoffer Nors at christoffer.nors@roskilde-festival.dk.

## PHOTO AND VIDEO

It is allowed to take still photographs with camera and mobile phones (no flash) in front of the stages. You are free to film and record live images and sound in the camping area. It is not allowed to record sound or live images on the Inner Festival Area.

## INTERNET ACCESS

Should your internet fail you, you have a couple of options to check emails and upload the latest festival pictures. You see, you can use our internet cafe or log on to the Wi-Fi found in special areas.

## INTERNET CAFE

In connection with the Volunteers' Village at Gate 3 an internet cafe will be set-up. Here, you have free access to computers with internet connection.

## WI-FI

A free, wireless internet is set up in a number of areas in the Inner Festival Area and in Camping - e.g. in all Agoras, in city centres, in the trade areas and in Volunteers' Village.

## ROSKILDE FESTIVAL GUIDE

The printed guidebook is 20 DKK and can be bought in the merchandise stands and in the Media Service Office. However, Full Festival Ticket holders can get the

guidebook, free of charge, with their wristband.

The primary source of information for volunteers is Good to Know. The guidebook will also be available in Check-In as long as it is in stock. The book is printed in a limited number, taking the environment into consideration. Therefore, we recommend that you use the official app along with Good to Know as much as possible.



## YOUR DIGITAL GUIDE TO ROSKILDE FESTIVAL 2016

Again this year, the Roskilde Festival app will be your digital guide to Northern Europe's largest festival - up to and during Roskilde Festival 2016. In addition to the app guiding you through a line-up consisting of more than 180 artists, playing the nine different stages, it will also guide you through a multitude of fantastic food experiences at Roskilde Festival. In 2016, there is also an event calendar in the app, which will give you an overview of everything from art events, talks and skate shows to amazing camp events. As something completely new in 2016 you can also download Roskilde Festival own emojis via the app (only IOS). The emojis are designed by the festivalgoers, and through the app you can install the completely unique emojis on your iPhone, making sure you can communicate with your festival friends by use of the very special Roskilde Festival emojis.

The app is downloaded from App Store and from Google Play.

## INFORMATION KIOSKS ESPECIALLY FOR VOLUNTEERS

There are information kiosks where volunteers can go if they have questions, or if they have information for the festival. In the information kiosks, you can ask any type of question, and we will do our best to give you an answer as quickly as possible. What we do not already know, we will find out. The information kiosks are located in connection with the Transportation Office near Gate 3 and at the Check-In. Opening hours are posted on the individual kiosk.

## INFORMATION FOR FESTIVALGOERS AND LOST PROPERTY

Information for festivalgoers and Lost Property is located straight across from the Apollo stage in the trade facade in the Countdown area. It is open all hours from Saturday 25 June at 6:00 p.m. to Sunday 3 July at 12 noon. In the Information for Festivalgoers, they can answer all practical questions about the festival, e.g. about train and bus schedules, where to find a specific stand etc. If you want to search for missing persons, you must contact the police.

Lost property must be handed in immediately to the Information for Festivalgoers where it can be collected by the owner until Sunday 5 July at 12 noon. Unclaimed lost property can be collected after Roskilde Festival at the festival's secretariat on Havsteensvej 11, 4000 Roskilde on Monday 4 July and Tuesday 5 July from 10:00 a.m. to 6:00 p.m. On Wednesday 6 July the rest of the lost property will be picked up by the Central and West Zealand Police's Lost Property Office in Roskilde, Skovbogade 3, 4000 Roskilde, phone number 114 or +45 46 35 144 48. Bikes left in bike parking, or which are locked to one of the festival's fences or the like, will, in connection with the clean-up, be removed and stored in the festival's depot in the village of Vor Frue and at a later time be brought to the police Lost Property Office.

## THE INFO CENTRE

The Info Centre is the official entrance to Roskilde Festival. Here, they will answer all your questions. Everyone can call +45 46 36 66 13 or send an email to [info@roskilde-festival.dk](mailto:info@roskilde-festival.dk). Suppliers as well as volunteers, festivalgoers and many others call and write us to get contacts, telephone numbers and other important information. The Info Centre also plays an important role in connection with band cancellations and emergencies, where they will handle all contact with the relevant people and offices.

# FOOD, BEVERAGES AND TRADE

When the festivalgoers take over the festival area, Roskilde Festival soon becomes Denmark's fourth largest city. For that reason, festivalgoers must be able to buy food, beverages and non-food items. We put great emphasis on the fact that there is a large selection of food and beverages of high quality that at the same time adds to our values as sustainable and environmentally conscious. And the food should also be tasty.

We work hard in order for everyone to have excellent food experiences at Roskilde Festival. That is why we were proud when, in the spring of 2015, we were honoured with a diploma from the Danish Gastronomical Academy for our work with delivering delicious meals to all our festivalgoers. Read more about food, beverages and non-food in this chapter, where you will also learn about how you can get rid of your refund after having finished your meal.

## FOOD AND BEVERAGES

The festival's many food stands serve food and beverages catering to any taste, appetite and wallet. You can find everything from the traditional festival burger to patty shells to food from all the corners of the world. Beverages range from beer to soft drinks to homemade milkshakes. Food at the festival is for the student on a budget as well as the festivalgoer who can afford to pay a bit more. Many food stands are run by different unions and organisations, and the profits thus go to non-profit purposes. Other stands are run by professional restaurant owners, who also contribute financially to the festival's non-profit donations. Roskilde Festival collaborates with a number of manufacturers and growers, where we can vouch for both the quality and sustainability of the goods. That is for example why all dairy products are organic and coffee is organic. The Danish Veterinary and Food Administration control the hygiene in the stands, which all have own-check programmes and get help to good hygiene culture.

Roskilde Festival selects stands based on six criteria:

- **Ecology/sustainability:** Our overall goal in 2016 is to be at least 75 per cent organic on the food area.
- **Prices:** Even festivalgoers receiving the State education grant will be able to fill their stomachs with a quality meal.
- **Quality:** We would rather have food produced from scratch with fresh ingredients than semi-manufacture from wholesale.
- **Realism:** We chose stands that we know will be able to lift the big job it is to run a food stand at Roskilde Festival.
- **Non-profit:** We prefer stands, which use their profits for non-profit purposes, like sport and cultural unions.

**FOOD AND BEVERAGES - continued****For people with allergies**

Each stand must post signs showing the dishes on offer and also declare the ingredients. If you e.g. are allergic or just generally interested, you can always ask the Daily Manager in the food stand to explain what ingredients the dishes contain. In City Centre East you can find Madkulturens Foodjam, (an independent organisation under the Ministry of Food, Agriculture and Fisheries of Denmark) where festivalgoers can choose their own ingredients for a 100 per cent organic and homemade meal at 65 DKK.

**Sales and Partner Office (for traders, suppliers and collaborators)**

At the Sales and Partner Office, traders can get information and guidance on everything relating to trade at Roskilde Festival, including hygiene, driving conditions, locations, fire regulations etc. The office is located at Roskilde Business College, Building 6, Bakkesvinget 67 and is open from Saturday 25 June to Sunday 3 July. Contact: handelskontor@roskilde-festival.dk

**Opening hours for food stands:**

Date	THE INNER FESTIVAL AREA		CAMPING	
	Latest opening hour	Earliest closing hour	Latest opening hour	Earliest closing hour
Saturday 25 June			4:00 p.m.	4:00 a.m.
Sunday 26 June			9:00 a.m.	3:00 a.m.
Monday 27 June			9:00 a.m.	3:00 a.m.
Tuesday 28 June			9:00 a.m.	3:00 a.m.
Wednesday 29 June	5:00 p.m.	1:00 a.m.	9:00 a.m.	3:00 a.m.
Thursday 30 June	10:00a.m.	3:00 a.m.	9:00 a.m.	3:00 a.m.
Friday 01 July	10:00a.m.	3:00 a.m.	9:00 a.m.	3:00 a.m.
Saturday 02 July	10:00a.m.	3:00 a.m.	9:00 a.m.	2:00 p.m.
Sunday 03 July			9:00 a.m.	2:00 p.m. *)

Sunday 3 July from 9:00 a.m. to 4:00 p.m. some stands at camping is open. All sale ends at 2:00 p.m. at the latest.

The police demands that all stands are closed between 4:00 a.m. and 6:00 a.m.

## SALE OF CONSUMER GOODS

Kiosks are integrated into the food stands "Det Spanske Madhus" (Roughly the Spanish kitchen), and they are located in Agora J and in Countdown. At the festival area, a kiosk is also integrated into "Det Spanske Madhus" in Trade Zone West - find it on the map. All kiosks sell various consumer goods, newspapers and earplugs. Cigarettes are sold from the cigarette stands in the City Centres and in the different trade areas at the Festival Area.

The supermarket, Kvickly, is located in East City and in Rising City, where you can buy your consumer goods and festival necessities. Many stands do not accept cash and therefore you should be ready to pay by credit card.



Photo: Mia Dernoff

## BEVERAGES

On the Camping Area beer, soft drinks, juice, wine, and more, are sold in bottles, cans, cartons and boxes. At the Festival Area, you can buy beer, soft drinks, juice, wine, and more, in cans, cartons or poured into a plastic cup with refund.

Subject to changes to the product range, printing errors and sold out items.

**BEVERAGES - continued****Beverages at the Camping Area**

At the Camping Area beer, soft drinks, wine and more are sold in East City, Rising City and Apollo. In addition, there are two trailer sales on the camping area; one in Street City and one in Area K, where you can buy whole slabs of cold beer, and in Area M (Get A Tent East). You can only pay with debit card and by mobile phone. At the Camping Area, cold cans of Tuborg are sold at favourable prices when buying a whole slab. The price is 195 DKK per slab including refund. At the Festival Area, beer and soft drinks and more are sold in all Tuborg stands, as well as the festival's own bars and select food stands. Furthermore, beer is sold in the pit in front of the stages Arena and Orange Stage.

**Opening hours for drinks sales:**

Saturday 25 June from 4:00 p.m. to 4:00 a.m.

Sunday 26 June from 9:00 a.m. to 4:00 a.m.

Monday 27 June from 9:00 a.m. to 4:00 a.m.

Tuesday 28 June from 9:00 a.m. to 4:00 a.m.

Wednesday 29 June from 9:00 a.m. to 4:00 a.m., 5:00 p.m. to 3:00 a.m. \*)

Thursday 30 June from 9:00 a.m. to 4:00 a.m., 10:00 a.m. to 4:00 a.m. \*)

Friday 1 July from 9:00 a.m. to 4:00 a.m., 10:00 a.m. to 4:00 a.m. \*)

Saturday 2 July from 9:00 a.m. to 6:00 a.m., 10:00 a.m. to 4:00 a.m. \*)

\*) however, at the stages always about 15 minutes after last performing artist.

Trailer sale on the camping area is open daily from 10:00 a.m. to 04:00 a.m.

**Prices of beverages:**

Green Tuborg, beer 33 cl in a 24 can slab 195 DKK

Green Tuborg, beer 30 cl, cup 27 DKK

Green Tuborg, beer 50 cl, cup 40 DKK

Tuborg RÅ, beer 30 cl, cup (organic) 27 DKK

Tuborg RÅ, beer 50 cl, cup (organic) 40 DKK

Tuborg Classic beer, 50 cl, can 40 DKK

Tuborg Classic beer, 50 cl, can 42 DKK

Soft drink, 50 cl, bottle 25 DKK

Somersby cider, 35 DKK

Kildevæld, mineral water 50 cl, bottle 15 DKK

Red Bull, 25 cl, can 25 DKK

Organic red and white wine, 1 L, carton 75 DKK

Spirits in a bottle with soft drink, ice and cup, from 200 DKK

Any refund is included in all prices.



## Beverages at the Festival Area

On the camping area, you are allowed to bring any type of container, and in any quantity. At the Inner Festival Area, only non-glass containers are allowed. Maximum 0.5 L liquid is allowed. Both volunteers and paying festivalgoers are checked when going through the entrances to the Inner Festival Area.

## REFUND

All containers sold from the stands have refund.

Containers with a Roskilde Festival refund stamp 1 DKK

Containers with a Pant A stamp 1 DKK (pant means refund)

Containers with a Pant B stamp 1.50 DKK

Containers with a Pant C stamp 3 DKK

Cans without a refund stamp (per 5 pieces) 1 DKK

Official shot tube 1 DKK

Empty beer/soft drink crate (Danish) 5 DKK

Cardboard beer holder 1 DKK

Official juice container 1 DKK

Pitcher (buyback) 5 DKK

Pitcher lid (buyback) 1 DKK

Spirits/wine bottles (without refund) 0.50 DKK (can only be handed in at the two large refund stands at the Outer Area).

We also receive glass bottles and cans without refund. Bottles and cans without refund are counted by weight and must be handed in in special bags that are handed out at the two large refund stands in Outer Area. The two large refund stands are located in Area L and Area C, northern part.

Regular refund stands at Outer Area will receive max. 100 pieces of ABC refund, while refund stands at the Inner Festival Area will receive max. 25 pieces of refund of the same kind.

**REFUND - *continued*****Opening hours for refund stands**

Saturday 25 June: opens at 4:00 p.m.\*

Sunday 26 June: open from 10:00 a.m. to 4:00 a.m.

Monday 27 June: open from 10:00 a.m. to 4:00 a.m.

Tuesday 28 June: open from 10:00 a.m. to 4:00 a.m.

Wednesday 29 June: open from 10:00 a.m. to 4:00 a.m.

Thursday 30 June: open from 10:00 a.m. to 4:00 a.m.

Friday 1 July: open from 10:00 a.m. to 4:00 a.m.

Saturday 2 July: open from 10:00 a.m. to 4:00 a.m.

Sunday 3 July: closes at 2:00 p.m.

The two large refund stands at Outer Area are open all hours.

Refund stands at the Inner Festival Area are open when the area is open, but like the rest of the stands, they are open from 10:00 a.m. to 4:00 a.m.

\*) Refund stands at the Camping Area are open from Saturday 25 June at 4:00 to Sunday 3 July at 2:00 p.m.

To ensure fast service at the refund stands on the camping area, special hatches are, for periods of time, open for festivalgoers with whole crates and large quantities of refund.

**Refund collection**

It will also be possible to donate your refund to a number of organisations, working with the festival. These are smaller organisations, which have been given the chance to collect refund on the areas and at the same time engage festivalgoers in their exact causes. The organisations will be present in the outer areas, during daytime. Special domes are located on the Inner Area for refund collection. The contents of these will go uncut to the above-mentioned organisations based on a plan of distribution.

## NON-FOOD

There are many non-food stands at Roskilde Festival that sell the latest fashion, streetwear/urban clothing, jewellery, known brands, small Danish designers, clothing and accessories. The stands are located around the Festival Area.

### Non-food opening hours

Date	THE INNER FESTIVAL AREA		CAMPING	
	Latest opening hour	Earliest closing hour	Latest opening hour	Earliest closing hour
Saturday 25 June			4:00 p.m.	12 midnight
Sunday 26 June			10:30a.m.	12 midnight
Monday 27 June			10:30a.m.	12 midnight
Tuesday 28 June			10:30a.m.	12 midnight
Wednesday 29 June	5:00 p.m.	1:00 a.m.	10:30a.m.	12 midnight
Thursday 30 June	10:30a.m.	1:00 a.m.	10:30a.m.	12 midnight
Friday 01 July	10:30a.m.	1:00 a.m.	10:30a.m.	12 midnight
Saturday 02 July	10:30a.m.	1:00 a.m.	10:30a.m.	12 midnight
Sunday 03 July				

Cf. demands from the Central and West Zealand Police stands must be closed during the hours from 4:00 a.m. to 6:00 a.m.



## ROSKILDE FESTIVAL MERCHANDISE AND BAND MERCHANDISE

Can't get enough of the Orange Feeling? You can explore Roskilde Festival's merchandise stands and buy this year's official t-shirt, made from organic cotton or find other items of clothing and accessories with the Roskilde Festival logo or writing. If you want to support your favourite band, you can buy the t-shirt and other accessories carrying the band name or picture in the band merchandise stands.

### Merchandisebodernes åbningstider:

Date	THE INNER FESTIVAL AREA		CAMPING		Volunteers village	
	Opening hour	Closing hour	Opening hour	Closing hour	Opening hour	Closing hour
Saturday 25 June	12 noon *)	10:00 p.m. *)	4:00 p.m.	2:00 a.m.	11:00 a.m.	11:00 p.m.
Sunday 26. June	12 noon *)	10:00 p.m. *)	10:00 a.m.	2:00 a.m.	11:00 a.m.	11:00 p.m.
Monday 27 June	12 noon *)	10:00 p.m. *)	10:00 a.m.	2:00 a.m.	11:00 a.m.	11:00 p.m.
Tuesday 28 June	12 noon *)	10:00 p.m. *)	10:00 a.m.	2:00 a.m.	11:00 a.m.	11:00 p.m.
Wednesday 29 June	5.00 p.m.	2:00 a.m.	10:00 a.m.	2:00 a.m.	11:00 a.m.	11:00 p.m.
Thursday 30 June	10:00a.m.	2:00 a.m.	10:00 a.m.	2:00 a.m.	11:00 a.m.	11:00 p.m.
Friday 1 July	10:00a.m.	2:00 a.m.	10:00 a.m.	2:00 a.m.	11:00 a.m.	11:00 p.m.
Saturday 2 July	10:00a.m.	2:00 a.m.	10:00 a.m.	2:00 a.m.	11:00 a.m.	11:00 p.m.
Sunday 3 July	Closed	Closed	Closed	Closed	Closed	Closed

\*) From Saturday 25 June to Tuesday 28 June, only the stand in Trade Zone Central is open at the Festival Area. During this time, and only in the Trade Zone Central stand, merchandise will be sold to volunteers at reduced prices.

This year, a merchandise stand in Volunteers' Village has been added. It will sell a small range of Roskilde Festival merchandise. The stand in Volunteers' Village is open from Saturday 25 June to Saturday 2 July in the hours between 11:00 a.m. and 11:00 p.m.

The merchandise stands at Roskilde Festival sell t-shirts, sweatshirts, key rings, mobile phone chargers, earplugs etc. The stands are located around the area: In Trade Zone Central near Gate 8 in Art Zone, at The Market near Gate 15 and in East City, Rising City and in Countdown; and as something new, one is also located in Volunteers' Village. In addition, all stands sell festival guides at 20 DKK and earplugs at 10 DKK. Roskilde Festival merchandise is also available at Rfshop.dk.

## **Band merchandise**

At the stages Apollo, Avalon, Pavilion and Gloria, bands have their own merchandise stands. If you are on the hunt for a tour t-shirt or other stuff, you will find it near the stage the band is playing on, during their performance. Band merchandise from bands playing the stages Orange Stage and Arena can be found in Roskilde Festival's merchandise stands in Trade Zone Central.

## **Advance sale of Roskilde Festival collection for volunteers**

Volunteer's advance sale with a discount at this year's official Roskilde Festival collection is made from the stand at Trade Zone on the corner between Trade Zone and Gate 8 on the Festival Area. The advance sale is up and running from Saturday 25 June to Tuesday 28 June. After this time, the collection is sold at normal prices.

The discount on surplus items from last year's collection is up to 60 per cent, and the discount on this year's collection is up to 25 per cent. Discount on this year's official Roskilde Festival collection is only given to Roskilde Festival volunteers.

Opening hours:

Saturday 25 June from 12 noon to 10:00 p.m.

Sunday 26 June from 12 noon to 10:00 p.m.

Monday 27 June from 12 noon to 10:00 p.m.

Tuesday 28 June from 12 noon to 10:00 p.m.

# WASTE

One of Roskilde Festival's favourite causes is to take care of the environment and to think tomorrow's festival into the sustainable initiatives we do today. That is why in 2016 Roskilde Festival increases the initiatives in the clean-up and sorting of waste. All volunteers play an important role when it comes to making other festivalgoers aware of our initiatives. It is the little things that make the big difference; because every time you pick up a piece of trash, clean up and separate your waste, you take part in reducing the environmental impact and show that we take a stand when it comes to waste. Together we are creating a positive change of the festivalgoers' habits and attitudes to waste, and in the end the festival will be cleaner and more sustainable - even in the future. As a volunteer, you can contribute to more waste being sorted and handed in correctly, by being aware of Roskilde Festival's initiatives. Keep an eye out for the sorting logo, which is the official Waste logo.

## All volunteers at RF have a special role when it comes to waste

When you are working as a volunteer, and move around the areas in general, you are expected to take responsibility for your actions and the way you handle waste.



Some pieces of good advice:

- Never throw your trash on the ground - set a good example for others and use the trashcans.
- If you see an overturned trashcan on your way, set it up right again.
- Large waste such as camping chairs or tents must be put on the ground next to the nearest trashcans.
- On your way around the festival, you see large waste or chairs lying about on roads or pathways - pick it up and put it by the nearest trashcan.

If all 30,000 volunteers act responsibly and give a hand collecting trash, we will have a cleaner festival and make it much easier for the volunteers whose job it is to clean up all the waste from the festival. If all volunteers pick up 10 kg of waste during the festival, we will collectively remove 300 tonnes of waste - so lend a helping hand and pick up some trash.

## RECYCLING STATIONS

The new, big initiative at Roskilde Festival facilitates the waste sorting at the camping areas, even to the individual camps. In fact, at RF16 there will be 11 big Recycling Stations distributed across the entire camping area. At the stations, it is possible to get rid of your combustible waste (trash) and cardboard, metal, glass, batteries (incl. car batteries), and refund. The sorting stations will be open and manned during the hours of 9:00 a.m. to 4:00 p.m. - however, it is possible to use them at all hours, which we encourage. As something new this year, in addition to the stations, there will also be put up waste racks and trashcans on the corner of each camping field, for combustible waste (trash). The racks will be emptied several times a day.

As a way to motivate and encourage everyone to clean-up and sort their trash, ReAct will make sure that volunteer teams drive around the areas in flat-bed trucks during the day. These teams will collect and sort trash while encouraging everyone to clean-up and sort their waste. It is important that you, as part of a community, also take part in motivating everyone to make an active choice to clean up and sort the waste and make people aware of the waste racks and the Recycling Stations.



During the festival, from Monday to Saturday, each day will have a special focus on a particular waste fraction (this could be metal, combustibles or cardboard): Which fraction will be in focus on the day depends on the amount of the type of waste in question at the camping area. The day's focus will be announced by all volunteers from ReAct. If you are interested in knowing which fraction is in focus on which day, please go to a ReAct Recycling Station.

On Sunday after the music, all waste collectors on duty meet up to make one last united effort. They will walk around, supporting festivalgoers to clean up their camps before they leave, and encourage them to hand in their waste at the Sorting Stations.

## CAMPAID - REUSE OR DONATE USED CAMPING GEAR

CampAid is a part of the ReAct campaign and works for more recycling of festivalgoers' camping gear. Alternatively, festivalgoers can donate their equipment that is still useable, to CampAid at the Recycling Stations. Broken equipment that has to be thrown away must be collected in a trash bag and handed in at the stations. Festivalgoers can donate their camping gear, clothing, sleeping bags, unopened tinned food and more at the manned Recycling Stations every day. You can help by making everyone aware that it is important to reuse all resources. That way nothing will be thrown away that can end up helping other people.

## CLEAN OUT LOUD

Clean out Loud (COL) covers the southern part of Area C and entire Area E. Clean Out Loud is a collaboration between ValleKilde Folk High School and Roskilde Festival Folk High School that, for the last five years, have focused on changing the waste culture at the camping area through community, waste parades and creative events. Before Roskilde Festival, anyone can sign-up to COL and book a spot in the area. In return, they must take an active part in the COL community and contribute to the COL activities that will make festivalgoers aware about sustainable behaviour and reduce the quantity of waste left at the camping area.

## CLEAN AREAS

On request from festivalgoers, Roskilde Festival has established two clean areas (one in East and one in West). Here, people are allowed to be loud, while cleaning up after themselves and handing in their waste. The two Clean Areas are in Areas B and K.

## SILENT & CLEAN AREA

Silent & Clean near Agora J in Camping East is for festivalgoers that want a more quiet and pleasant atmosphere; where the area is kept clean and where there are not noisy parties and loud music at all hours. The area is supervised, and everyone is encouraged to help each other keep the area clean and a pleasant place to be. In Silent & Clean, music is not allowed in the hours between 10:00 p.m. and 10:00 a.m.

## Sorting containers and container guards

In all the back areas, there are containers for combustible waste (trash), cardboard and in some places, glass. The larger container islands are manned by volunteers, who can also tell you what to do if you are in doubt.



**Recycling depot**

The festival has a recycling depot, where you can take your large combustible waste (over 1 meter), paint, spray cans, large electrical scrap, waste deposit and more. The recycling depot is located at the Maglegårdsvej bridge crossing the motorway (opposite Gate 16).

**Where can I find trash bags?**

You can pick up large bags for trashcans by the container islands in all back areas. Small bags for different types of trash at the camping area can be collected at all Recycling Stations and from the volunteers working in the areas - look for the sorting logo. Everyone asking for a bag will be sent there.

## VARIOUS SERVICES AND OFFERS

In this chapter, you can learn about everything from where to shower, where to recharge your mobile phone or where to withdraw money.

### SHOWERS

In total, you can have a shower in six locations. Cold showers are free of charge and can be found at Agora C and L. Hot showers can also be found at C and L, and also at G, H and P. You will also find hot showers at Get A Tent East and at Caravan Camping. Hot showers are 25 DKK.

#### Opening hours for Hot showers

From Sunday 26 June to Sunday 3 July at 8:00 a.m. to 10:00 p.m. The shower in Area P is open from 7:00 a.m. to 8:00 a.m. At this time, the showers are reserved for volunteers. The charge is 25 DKK.

If you are a volunteer staying in Restricted Camping Darup Sports Centre, you can find free, hot showers at Darup Sports Centre. The showers are open all hours. See the map.

### WARDROBES

In the camping area the wardrobes are free. The wardrobes offer the following:

1. Free recharge of mobile phones and small gadgets up to 15W (remember your own recharger)
2. Change of Volt batteries, if you have a Volt subscription
3. Storage of bags and rucksacks etc.

The wardrobes are plotted in on the map. They are open all hours from the festival opens on Saturday 25 June at 4:00 p.m.

The wardrobes close on Sunday 3 July at 04:00 p.m. After this time, all uncollected belongings will be sent to the Central and West Zealand Police. The wardrobes do not store loose change and are not responsible for money left in the belongings.

Recharge of loudspeakers and other things with a recharging effect of more than 15 W will be referred to the car battery recharging station.

### VOLT

Volt is a battery, which can recharge your mobile phone. Change of battery requires a Volt subscription. The Volt unit can be recharged for free in the wardrobes, if you bring your own recharger.



Photo: Tobias Nicolai

## CAR BATTERIES

In the Areas Rising City and Agora N it is possible to recharge car batteries and other effect demanding equipment.

## REFRIGERATORS

In collaboration with Coolbox the wardrobes in Rising City, Countdown, Agora K and N and by East City offer Refrigerators (drawers).

Coolbox is rented out through their website, [www.coolboxeu.com](http://www.coolboxeu.com). Any available drawers can be rented during the festival. The deposit is refunded via MobilePay, Swipp and bank transfer (not in cash). Staff at the refrigerators can help with sale and information.

## DO YOU NEED (DANISH) CASH?

There are cash machines in East City and Rising City in West and by Pavilion. Keep updated by looking out for signs or ask in the information kiosks or the festivalgoer information. In many stands, you can also take out money over the amount with your Dankort - a Danish debit card. All stands take other types of currency than Danish (EURO, NOK, SEK, GBP, USD) and all stands receive payment by debit card. In the stands you can take out money above the amount (only applies to Dankort), if there is enough money in the register. You can take out up to 500 DKK above the amount and you can only receive notes. Change is only given in Danish kroner.

## SUN PROTECTION

This year, Roskilde Festival is collaborating with The Danish Cancer Society and The Danish foundation TrygFonden's Sun Campaign, to make sure that festival volunteers use sun protection. Every day Restricted Camping Darup Sports Centre during the morning and afternoon hours will have a shade lounge, where you can have a break from the bright sun. Volunteers from the Sun campaign offer shade, fun activities, sun lotion and good advice and guidance on sun protection. In addition, a mobile corps of volunteer sun communicators will go out and meet those who are standing directly in the sun on the festival area to offer them sun protection. Remember to seek shade and to use a sunhat. Download the Sun campaign's free app 'uv index' and get notified about when the UV index is above 3, so that you can look after yourself and your skin.

## WATER

Free water can be collected at the water pumps, which are located by most toilets on the camping area and on the Inner Festival Area. During concerts, stage guards will be handing out water in front of the stage, as part of our audience service. Remember to drink plenty of water, especially on sunny days. But, please also remember, that disposable, bottled water is really bad for the environment (when it comes to some types of plastic) and for your health. A plastic bottle emits its own weight six times in CO<sub>2</sub> and uses three litres of water and a quarter litre of oil in production. Bottled water is also a really expensive way to quench your thirst, considering the excellent drinking water that runs in the Danish taps. LoveSpring has stands spread out across the entire Festival Area. Here, you can buy a drinking bottle at 20 DKK and always have it refilled with water for free. Profits will help finance water projects in Africa.

## LAUNDRY

In the laundry by Agora C, you can have your clothes washed and dried. Laundering of 5 kg of clothing is 90 DKK. When you have your clothing washed it will also be laundered, folded and returned in a bag. The price is the same whether you are a ticket holder, a union or a stand owner.

# CARE AND SAFETY

As a volunteer at Roskilde Festival, you are an important piece in the creation of a safe and secure event. Therefore, it is important that you know about the security organisation, and what role you will play should anything happen. It is also important that you treat everybody with trust, tolerance, care and respect, and take part in ensuring that other volunteers and festivalgoers do the same.

## READINESS AND EMERGENCY OFFICE

Roskilde Festival's emergency readiness is coordinated from the Emergency Office, which is open from Friday 24 June from 6:00 p.m. to Sunday 3 July at 6:00 p.m. The primary contact with the Readiness and Emergency office must take place over the radio. It is important that communication is made over the radio first, as everyone in the room can hear it, if it is important. Communication over the radio is recorded; telephone calls are not. The recordings are important in case of a large accident.

You can contact the Emergency Office via telephone: +45 70 120 112. We recommend that you enter the phone number in your mobile phone, so that you always have it on you and can call for help should you need it.

The Emergency Office can be contacted on +45 46 37 07 12.

## OPERATIONS MANAGER

A staff of Operations Managers have been appointed. From Friday 24 June at 6:00 p.m. to Sunday 3 July at 6:00 p.m. they will take turns managing the festival, with authority to make the decisions deemed appropriate and necessary. The Operations Manager on duty can be found at the Emergency office. The Operations Manager's announcements and demands must be followed at all times.

## YOUR ROLE IN CASE OF EMERGENCY

### First-aiders and Injury

You need to know where to find the medical readiness. There are first-aiders on the camping area in City Centre East and West, which are open from Friday 24 June at 8:00 p.m. to Sunday 3 July at 6:00 p.m.

Additional first-aiders can be found west of Orange Stage. They will be staffed from Wednesday 29 June at 3:00 p.m. to Sunday 3 July at 5:00 a.m. If you yourself are injured, or if you see someone else with an injury you must go to the first aid tent to get help. If the injured person is unable to walk, you must call the Emergency Office on telephone: +45 70 120 112.

## YOUR ROLE IN CASE OF EMERGENCY - continued

### In case of injury you must follow the steps below:

- Send for help either by way of your leader or by calling the Emergency Office: +45 70 120 112.
- Send for your leader
- Create an overview, assess the situation and stop the accident
- Start first aid and crisis counselling, if possible
- Cordon off the area
- Stay by the patient until the first aid responder arrives

### FIRE

Roskilde Festival collaborates with the Roskilde Fire Department, who will be present while the festival is open. However, you play a crucial role in the quick response, so make sure that you know where to find fire-fighting equipment in the area where you are working.

### In case of fire you must follow the steps below:

- Send for help either by way of your leader or by calling the Emergency Office: +45 70 120 112.
- If possible put out the fire
- Cordon off the area
- Meet the fire department
- Follow the evacuation instructions or your leader's directions.



Photo: Jacques Holst

## VIOLENCE

Below you can read about what to do in case of violence. Your own safety always comes first. Then the safety of your volunteer colleagues and then the safety of the festivalgoers. You are expected to act, but not to put yourself at risk. The police demand that those maintaining peace and order at the festival must be validated or sent by a security company. That is why Roskilde Festival has entered into a collaboration with a security company, that provide our security teams. Our security teams are qualified in conflict resolution and are called for when service guards or crowd-safety volunteers need extra support. Security act on orders from the Emergency Office and have the authority to exclude festivalgoers and volunteers on agreement with the festival's Operations Manager.

### **In case of violence you must follow the steps below:**

- Step back
- Assess the situation and the level of danger
- Send for help either by way of your leader or by calling the Emergency Office: +45 70 120 112.
- Assess your options for resolving the conflict with positive communication
- Carry out the chosen solution

It might be a good idea to write down a description of the person or persons who were involved in the incidence, so that you can pass it on to your leader or Security when they arrive.

### **A description should contain:**

- In general: gender, age, build
- Appearance: colour of skin, hair and eyes, type of beard, any other distinguishing marks
- Clothing: shoes, trousers, overcoat

Remember to look for any characteristics that are easy to recognise.

## NORMALITY

Always check for normality in your surroundings. This applies to everything from how people move, objects left behind or structures in heavy use.

### What to do if you experience anything out of the normal:

- Inform your leader
- Stay on the scene or by the person
- If possible, write down your observations

## THEFT

If you see someone in the act of stealing or showing suspicious behaviour, it is important that you notify the police.

If you are robbed, or you speak with someone who wish to report a theft you/ they must go to the police station in person on Skovbogade 3, 4000 Roskilde or contact them on by calling 114. Remember to always lock your tent and in general look after your personal belongings. If you see anyone, who has not locked their tent or who e.g. has their wallet or mobile phone in a very exposed place, remind them to look after their possessions.

### What to do, if you see the thief:

- Send for help either by way of your leader or by calling the Emergency Office: +45 70 120 112
- Observe the person from a distance
- Wait until help arrives

## OTHER PRACTICAL SAFETY INFORMATION

### Pharmacy

Until Wednesday 29 June, the pharmacy will be located in East City by the first aid tent, and when the Inner Festival Area opens on 29 June at 5:00 p.m. the pharmacy will be located by the first aid tent west of Orange Stage. Here, you can buy the most common over-the-counter medication, sun lotion, earplugs and condoms, and you can also hand in your prescription here. The pharmacy is clearly marked with signs.



## Opening hours:

Sunday 26 June from 10:00 a.m. to 8:00 p.m.

Monday 27 June from 10:00 a.m. to 8:00 p.m.

Tuesday 28 June from 10:00 a.m. to 8:00 p.m.

Wednesday 29 June from 10:00 a.m. to 8:00 p.m., 5:00 p.m. to 12 midnight

Thursday 30 June from 12 noon to 12 midnight

Friday 1 July from 12 noon to 12 midnight

Saturday 2 July from 12 noon to 12 midnight

## SOCIAL WORKERS

Roskilde Festival has a team consisting of social workers, school teachers, medical students and nurses, who can be compared with street outreach workers. They walk around the area all day to help festivalgoers with a special need to speak with an "adult". In particular, the team has its focus on the very young festivalgoers at the camping area. They go under the name Social workers and can also contribute with support and crisis counselling in case of injury.

## ENSURANCE

All volunteers are covered by the mandatory industrial injury insurance, provided by Roskilde Festival. Should an injury occur you leader must report the work injury with Roskilde Festival. Please contact Roskilde Festival secretariat, Dan Nilausen via email [dan.nilausen@roskilde-festival.dk](mailto:dan.nilausen@roskilde-festival.dk) or on telephone +45 46 36 66 13 for further information.

## CLOSED WORK AREAS AND SAFETY

In some areas, like the stage areas, access is only granted to those wearing the necessary safety equipment, such as helmet and safety shoes. Please respect barriers, and do not move in these areas without the necessary safety equipment and legitimate business. If you volunteer in noisy surroundings, like the bars at the stages, you must wear earmuffs when on duty.

## SAFETY AT CONCERTS

When many people attend a concert it is important to look out for each other. Do not attempt to move far into the crowd or to the very front until you have tried it a couple of times, or team up with someone with experience. There are many different traditions among the audience at big concerts. Traditions that may seem violent and intense to people not in the know, but fun and a part of the experience to those familiar with them. Remember, that Crowd Safety staff wearing orange vests are there to help if needed.

## SAFETY BY THE STAGES

In front of the festival's two largest stages, Orange Stage and Arena, special, fenced-in audience areas are established. These are also called pits. The fence is set up to create the best possible conditions for people who choose to stand at the very front of the stage. Audience should get in line early at the entrance to the pit. The audience will be let in as soon as the area has been emptied and cleared out from the last concert. At the entrances a light signal will show, if the entrance is open. Green light means that audience can enter freely, red light means that the pit is full at the moment, or not yet open for access. To enter the pits you have to arrive early for the concert and wait in the designated areas. At Orange Stage, there are queues on either side of the stage. At Arena, there is a waiting area on the east side (to the right of the stage) and exit on either side of the stage. When the tent is emptied and clean from the last concert a lock is opened through which people can enter the area quietly. It is important to respect the queue culture while waiting. Everyone has a right to their place in the queue, and you will not go to the front just because you are a volunteer. Screens are used at all stages to give special announcements to the audience during concerts. It is important that you follow the announcements on the screens. Messages are controlled by the Safety Manager on the stage, who has the overall overview of the situation on and in front of the stage. Remember that crowd surfing and other dangerous audience behaviour is not allowed at Roskilde Festival and may lead to exclusion - this applies to volunteers as well.

## VEHICLES AT THE INNER FESTIVAL AREA

Remember that the Road Traffic Act also applies at the Inner Festival Area, and that the speed limit everywhere is 20 km/h. Always carry your driver's licence when driving and be considerate of pedestrians. In particular, be aware in crowded areas, such as by Volunteers' Lounge. Never drive on the grass, if at all avoidable. It is never allowed to operate work vehicles, trucks and other vehicles without a valid license to operate the vehicle in question. It is not allowed to transport people in the work vehicles, if they are not made to carry passengers. Therefore, never sit on an open truck bed or other open vehicles.



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An aerial photograph of the Roskilde Festival site at sunset. The sky is a gradient of orange and red. The festival grounds are visible, with numerous tents and structures illuminated by warm lights. The surrounding landscape is dark, with some distant lights visible on the horizon.

# ***WANT MORE ROSKILDE FESTIVAL?***

***ROSKILDE FESTIVAL DOES NOT HAVE TO END WHEN YOU GO HOME FROM RF16. MORE THAN 1,000 PASSIONATE VOLUNTEERS ORGANISE THE FESTIVAL ALL YEAR ROUND, AND OF COURSE, YOU HAVE THE CHANCE TO BECOME A PART OF THE PASSIONATE COMMUNITY. IF YOU WANT TO LEARN MORE ABOUT YOUR OPTIONS PLEASE WRITE TO [volunteer@roskilde-festival.dk](mailto:volunteer@roskilde-festival.dk)***

***WE ARE ROSKILDE FESTIVAL***



A person is seen from behind, holding a large, shiny, metallic balloon. The background is a blurred festival scene with colorful lights and other people. The text "WE ARE" is overlaid in a white box.

**WE ARE**

**ROSKILDE  
FESTIVAL**

**NON-PROFIT**

**SINCE 1972**